

tracetest • Tyk

# Deploy Fast, Without Breaking Things: Level Up APIOps With OpenTelemetry

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WELCOME

# Speakers



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Advocate

Tracetest



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Group Product  
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Tyk Technologies

WHAT'S TO COME

# Key points

01

What is APIOps?

02

APIOps in Kubernetes with ArgoCD and Tyk for fast flow

03

Getting Feedback from Production with OpenTelemetry and Jaeger

04

Getting Feedback earlier with OpenTelemetry and Tracetest





01

What is **APIOps**?

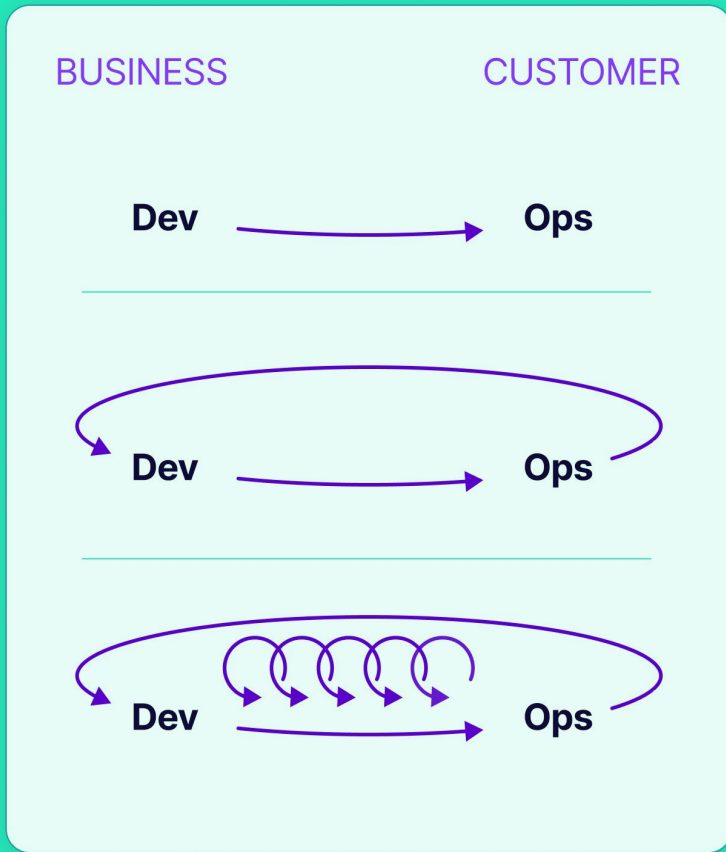
# Traditional API Management makes us slow.

1. Manual tasks causes frequent errors
2. New API versions disrupt existing integrations
3. Loose controls expose us to security vulnerabilities
4. Scaling problems emerge with increased API usage
5. It takes weeks (or months) for developers to get feedback after committing their changes



**APIOps** is the offspring of **DevOps** and **API management**.

**APIOps** is about achieving speed and quality throughout the API management lifecycle - **delivering value fast without disrupting your users**.



Three Ways of DevOps by Gene Kim

## Applying the DevOps principles to API Management:

- Fast flow
- Feedback loops
- Culture of learning

**Observability as a key enabler for APIOps.**

02

# APIOps in Kubernetes with ArgoCD and Tyk for fast flow

BUSINESS

CUSTOMER

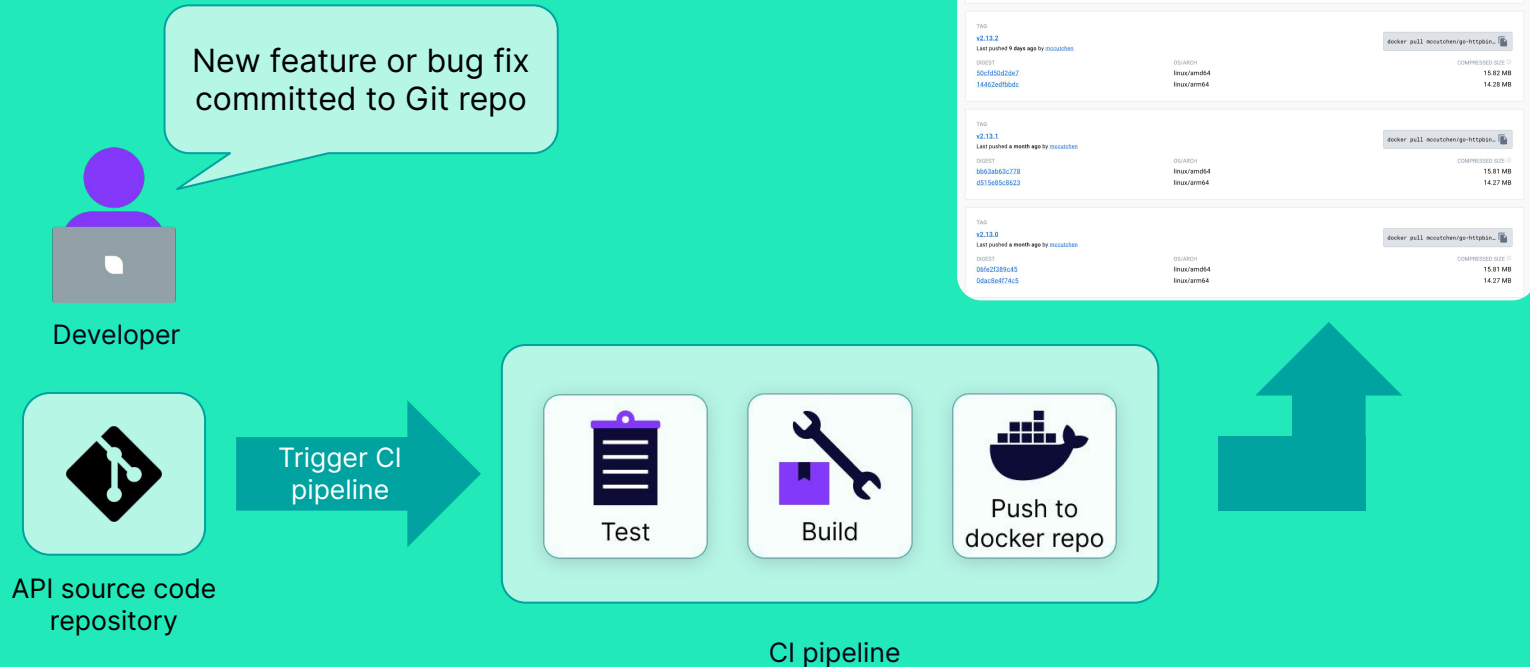
Dev

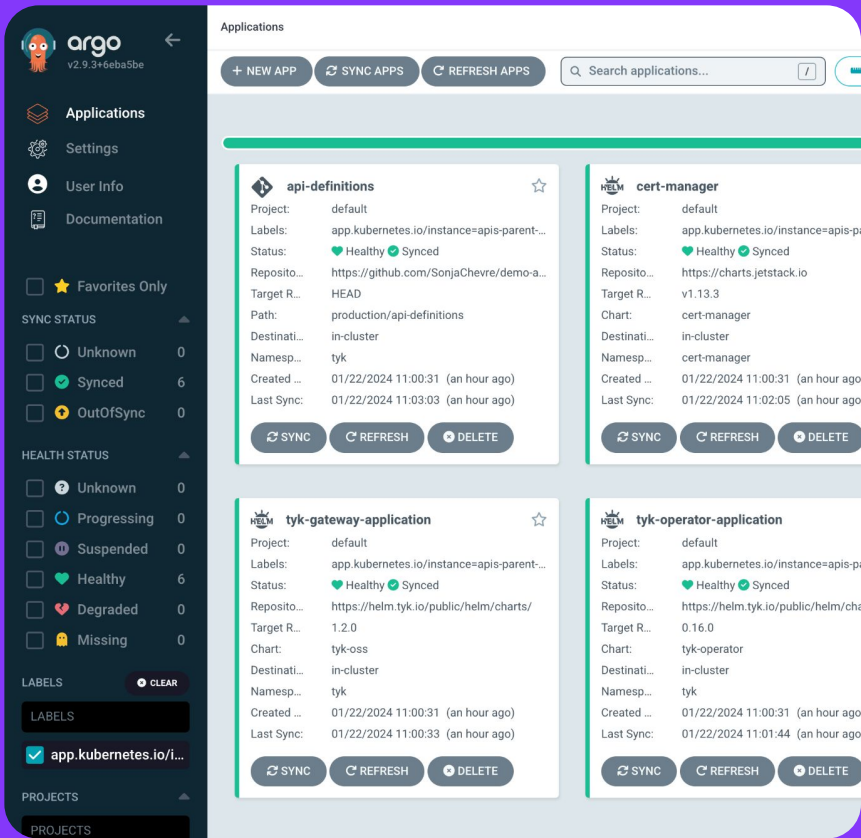


Ops



# Deploying an API with APIOps Practices



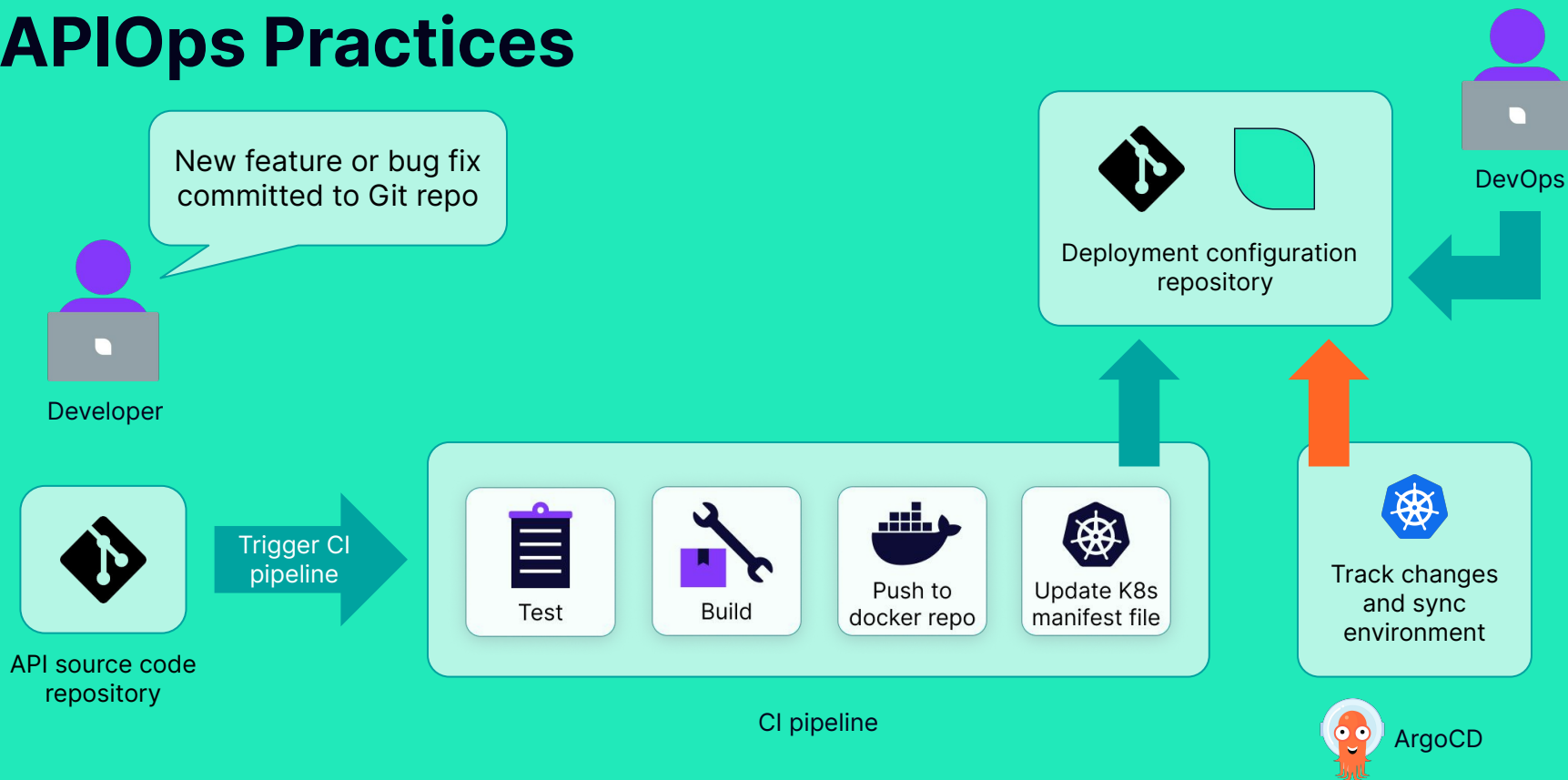


GitOps continuous delivery tool for Kubernetes

# Argo CD

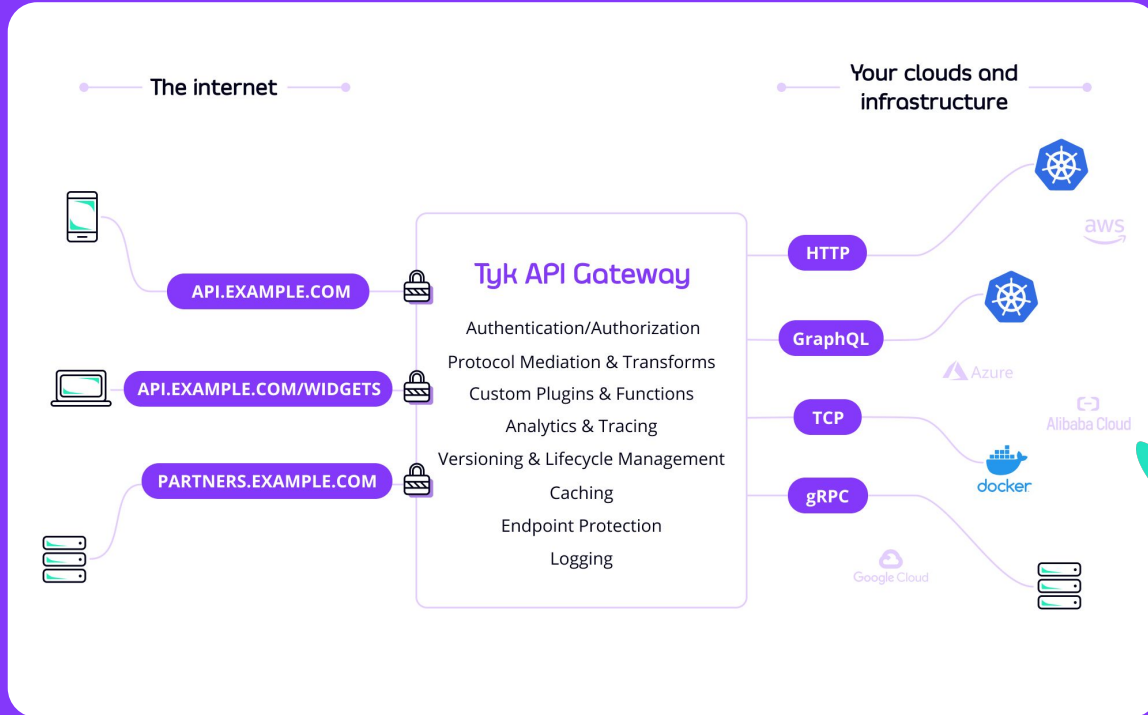


# Deploying an API with APIOps Practices



Cloud-native and open source API Gateway for REST, GraphQL, TCP and gRPC protocols

# Tyk API Gateway

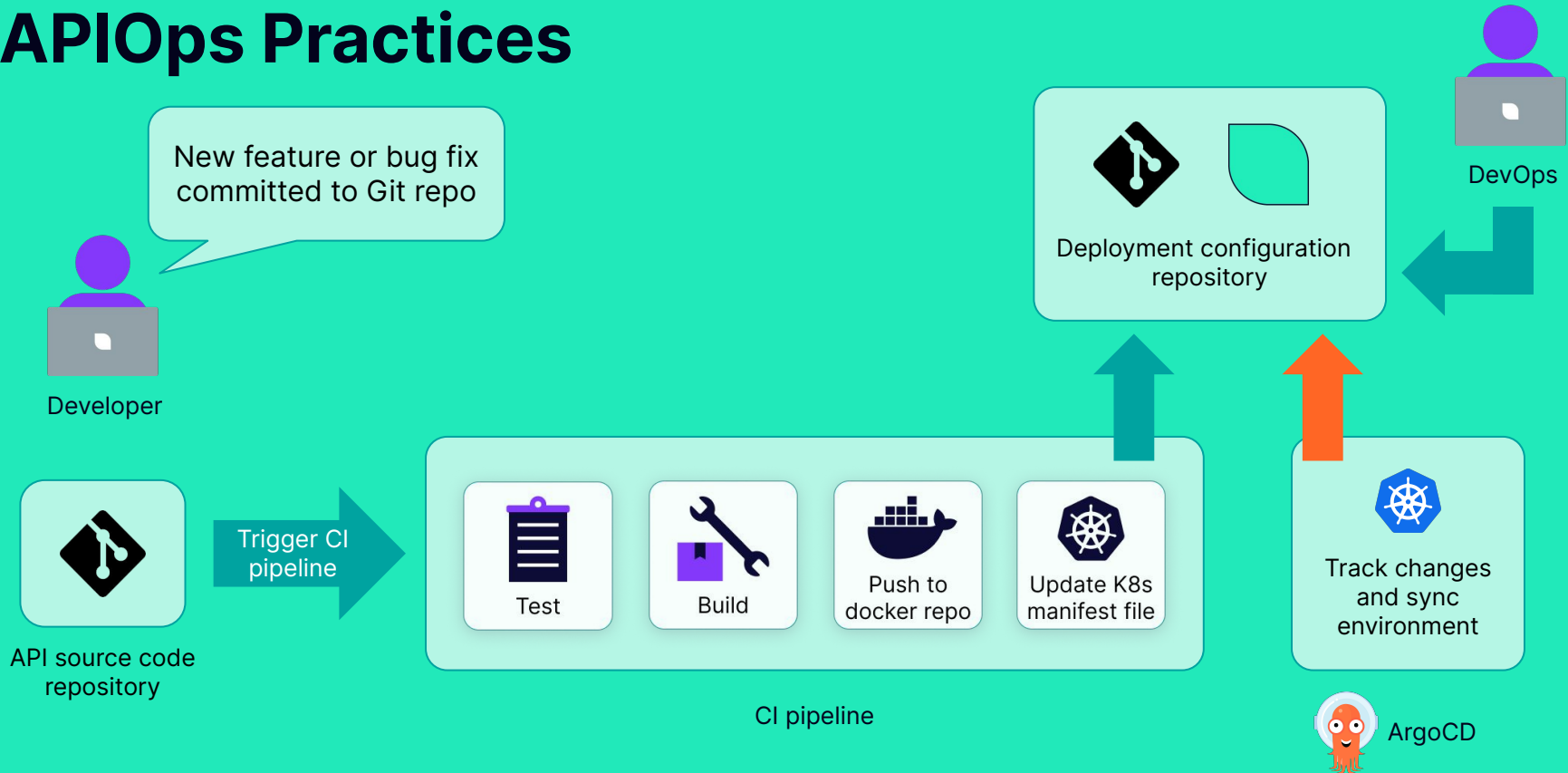


```
apiVersion: tyk.tyk.io/v1alpha1
kind: ApiDefinition
metadata:
  name: httpbin
spec:
  name: httpbin
  use_keyless: true
  protocol: http
  active: true
  detailed_tracing: true
  proxy:
    target_url:
http://go-httpbin-service.go-httpbin.svc.cluster.local
    listen_path: /httpbin
    strip_listen_path: true
```

Tyk Operator

# A very simple API Definition Custom Resource

# Deploying an API with APIOps Practices





Dev/DevOps



Commit

**Commit changes**

**Create pull request**

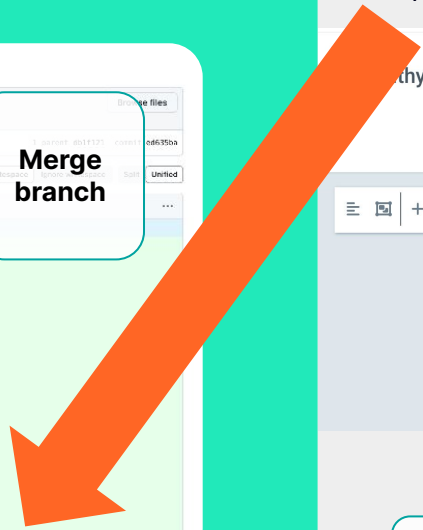
**Code review**

**Merge branch**

```
3 metadata:
4   name: trevorBlades
5 spec:
6   name: trevorBlades
7   apiVersion: true
8   protocols: http
9   active: true
10  proxy:
11    target_url: https://countries.trevorblades.com
12    listen_path: /trevorblades
13    strip_listen_path: true
14  graphql:
15    enabled: true
16    execution_mode: proxyOnly
17  schema:
18    directive @cacheControl(maxAge: Int, scope: CacheControlScope) on FIELD_DEFINITION | OBJECT | INTERFACE
19
20    enum CacheControlScope {
21      PUBLIC
22      PRIVATE
23    }
24
25    type Content {
26      code: ID!
```



Deployment configuration repository



ArgoCD

SYNC STATUS **Synced to HEAD (ed635ba)**

LAST SYNC **Sync OK to ed635ba**

Ty Operator will update API definitions within the API Gateway.

Ty's API Gateway

WHAT WE HAVE ACHIEVED



## Automation for **Fast flow**

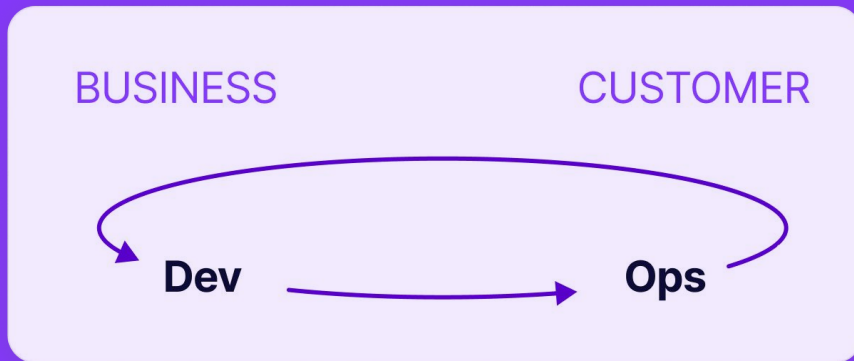
- Preventing Configuration Drift
- Enhanced Security
- Improved Reliability
- Efficiency in Operations
- Better Audit Trails
- Collaboration and Visibility

**But that's not enough...**

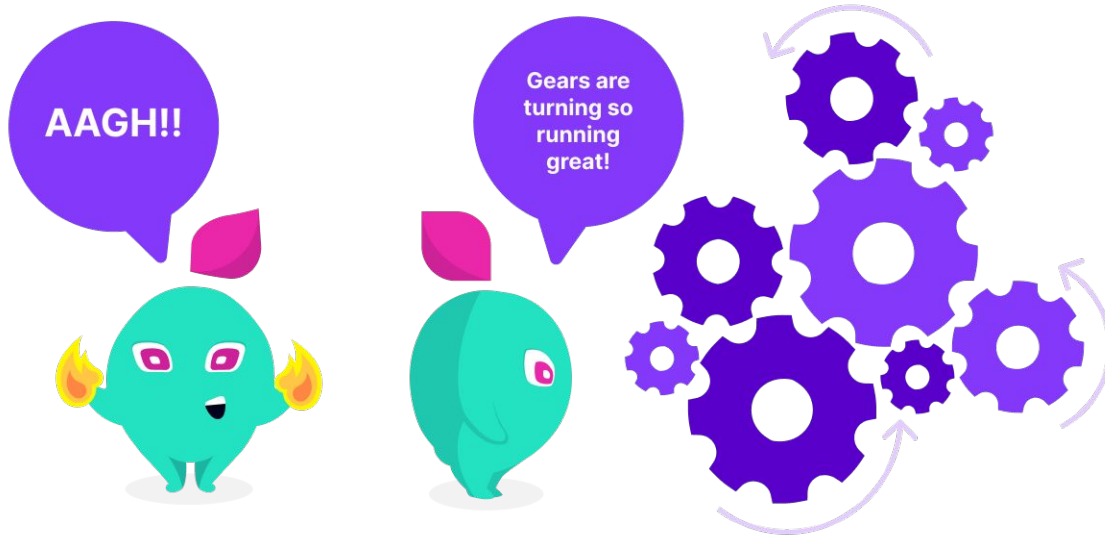


03

## Getting Feedback from Production with OpenTelemetry and Jaeger



# Without Observability we don't know if our users are happy



Search Upload

Service (2)

tyk

Operation (4)

all

Tags

http.status\_code=200 error=true

Lookback

Last Hour

Max Duration

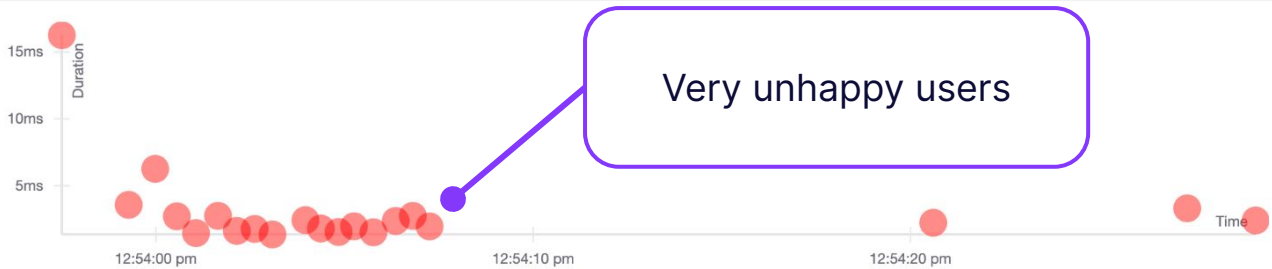
e.g. 1.2s, 100...

Min Duration

e.g. 1.2s, 100...

Limit Results

20



20 Traces

Sort: Most Recent

Download Results

Deep Dependency Graph

Compare traces by selecting result items

- tyk: GET /httpbin/get** 4f1144a 2.39ms
  - 4 Spans 2 Errors tyk (4)
  - Today | 12:54:29 pm  
a few seconds ago
- tyk: GET /httpbin/get** afa0eff 3.3ms
  - 4 Spans 2 Errors tyk (4)
  - Today | 12:54:27 pm

Cloud Native Observability

# See it all with OpenTelemetry and Jaeger

**OpenTelemetry:** Open standard to generate, collect, and export telemetry from API requests.

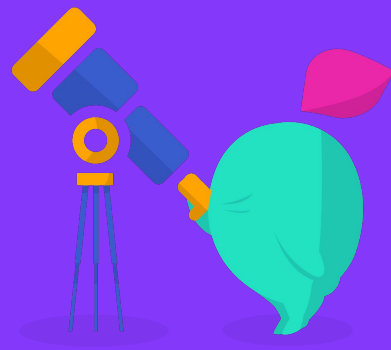
**Jaeger:** Back-end to store telemetry for monitoring and troubleshooting.



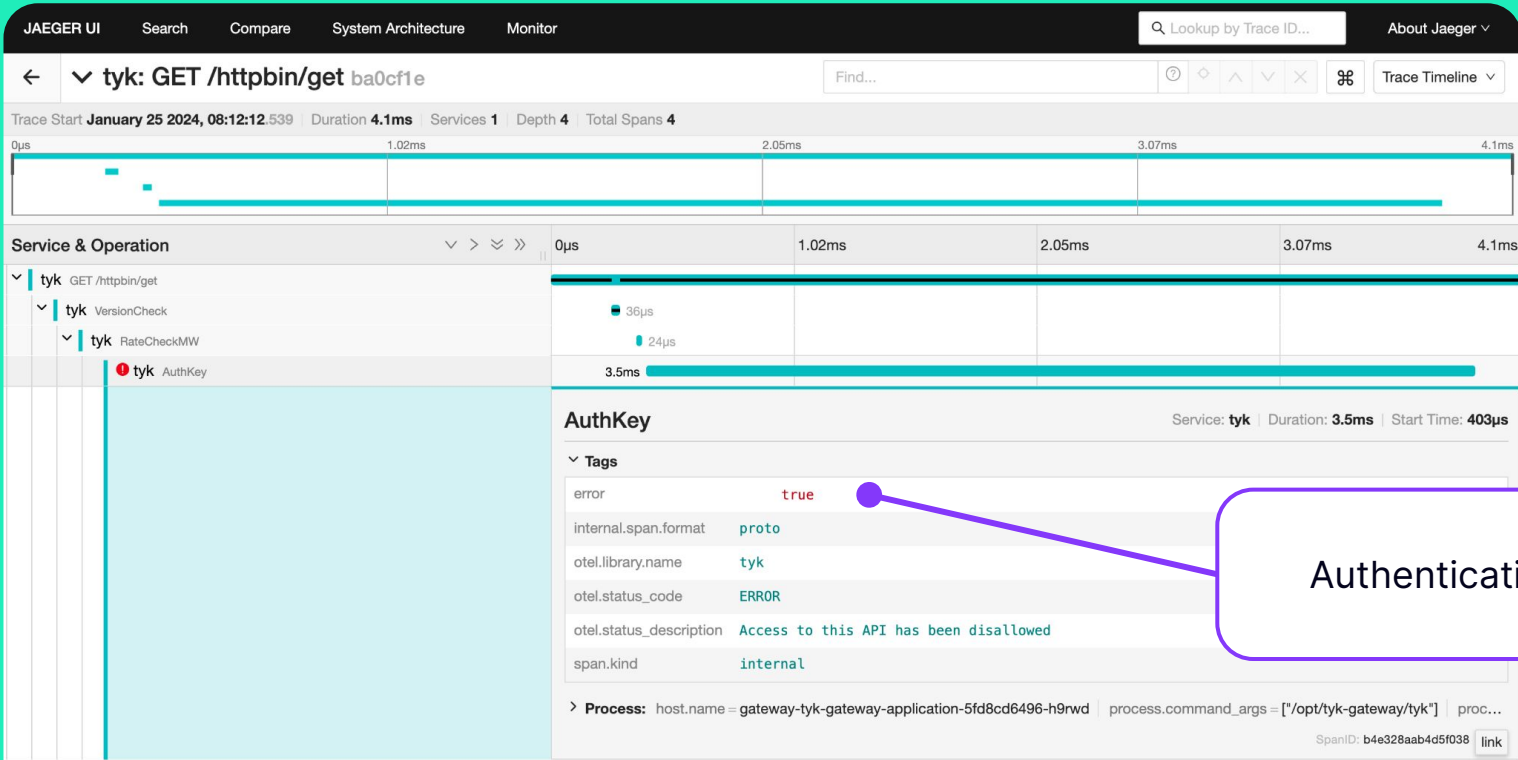
# Configure OpenTelemetry in Tyk

```
tyk-gateway.gateway.opentelemetry.enabled      ↗ true
tyk-gateway.gateway.opentelemetry.endpoint    ↗ opentelemetry-collector.observability.svc:4317
tyk-gateway.gateway.opentelemetry.exporter    ↗ grpc
```

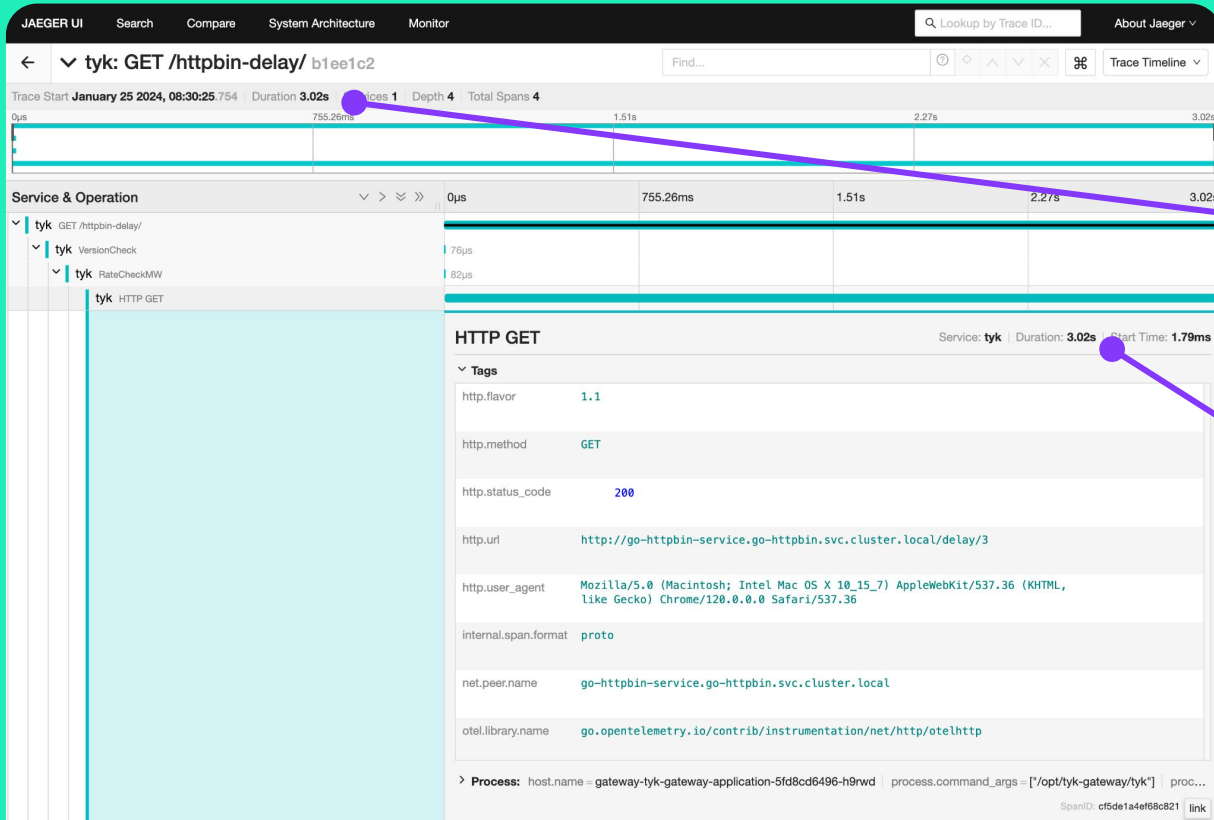
Enable  
OpenTelemetry and  
configure  
OpenTelemetry  
Collector as endpoint



# Distributed trace for every API requests



# Distributed trace for every API requests



API request  
is taking 3 s

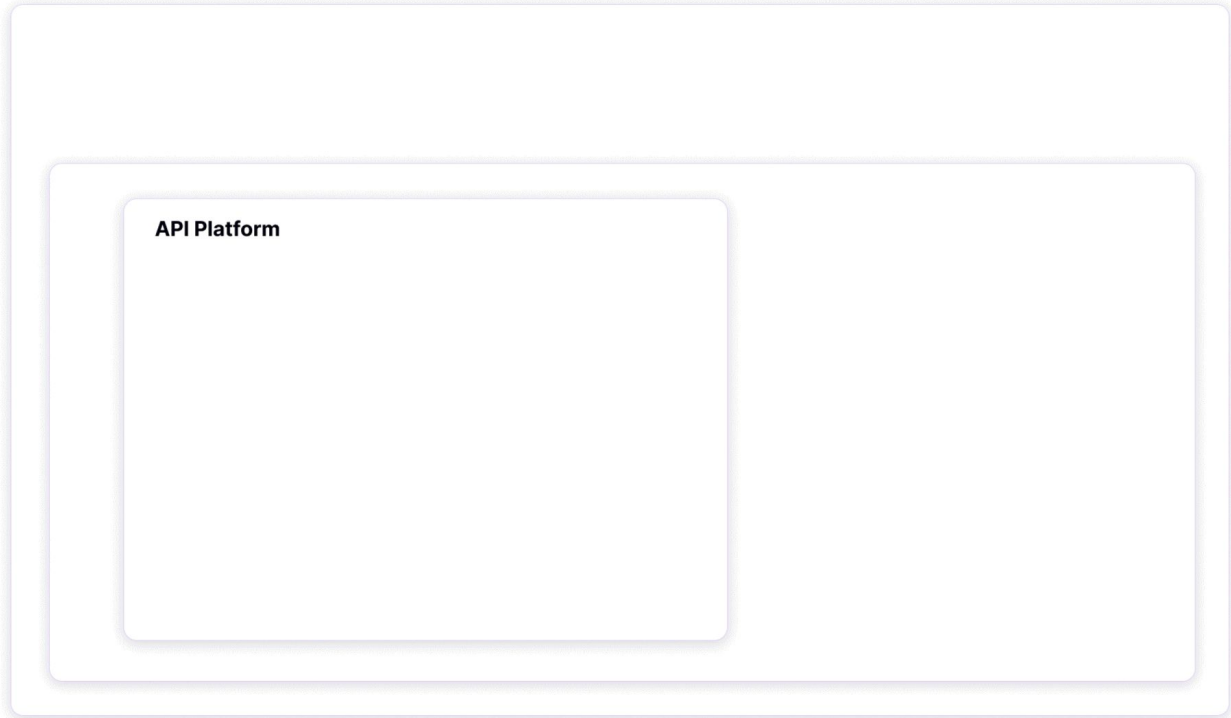
Most of the time is  
spent in the upstream  
service

WHAT WE HAVE ACHIEVED



# Feedback from

P



API Platform



WHAT WE HAVE ACHIEVED

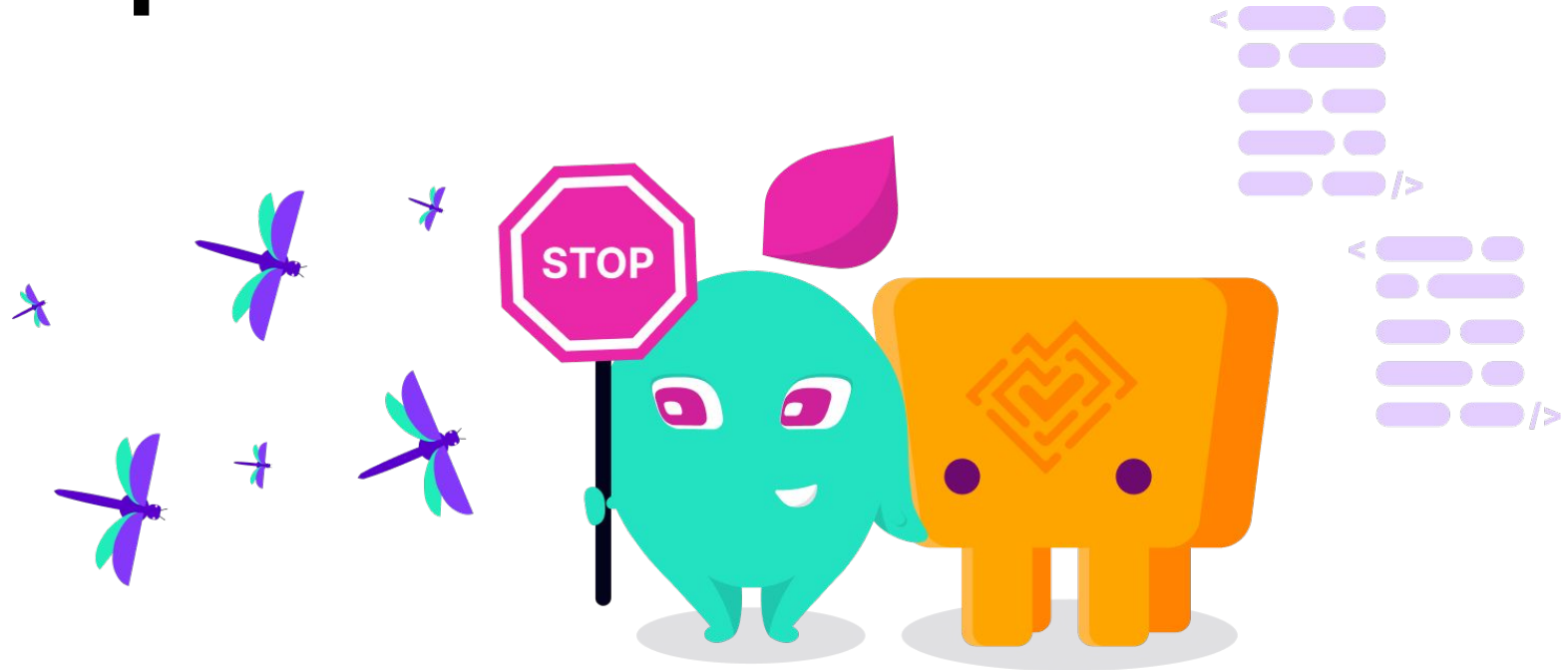


# Feedback from Production

- No longer relying on users reporting failures
- Understand API performance
- Pinpoint the root cause of issues and outages
- Solving issues faster

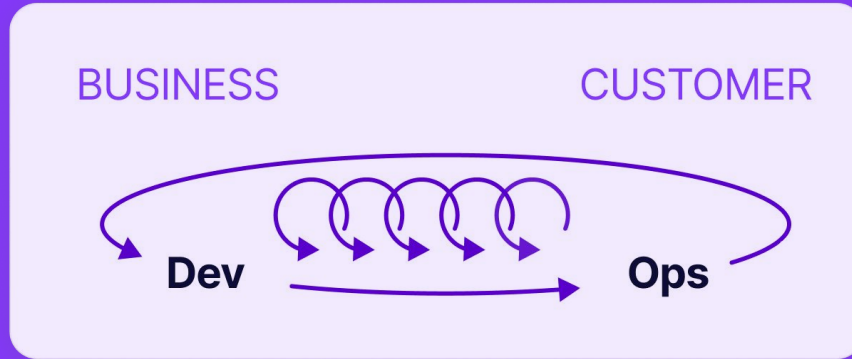
But that's **not enough...**

# Stopping bugs before they impact our users

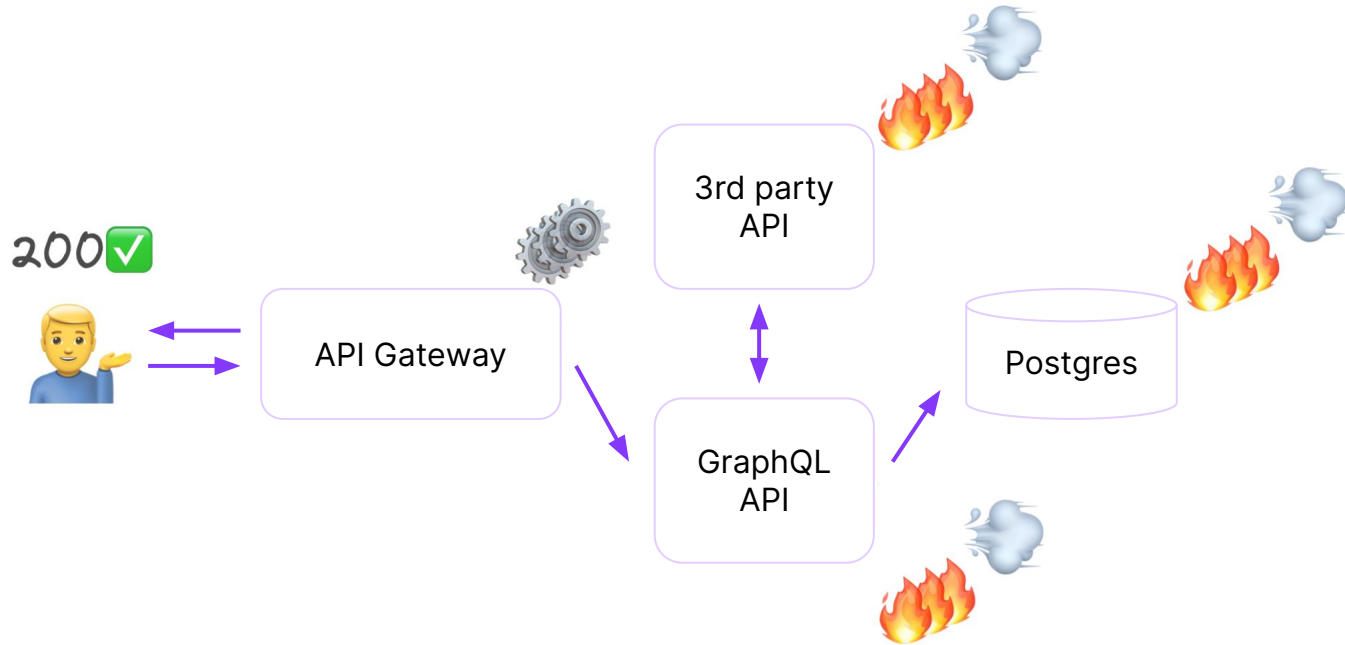


04

## Getting Feedback earlier with OpenTelemetry and Tracetest



# Without Trace-based testing we don't know if releases are reliable



**GENERAL**  
**Tracetest trigger**  
internal  
14ms

**HTTP**  
**GET /httpbin/get**  
internal  
1ms ● 1

**GENERAL**  
**VersionCheck**  
internal  
41us

**GENERAL**  
**RateCheckMW**  
internal  
45us

**GENERAL**  
**BasicAuthKeysValid**  
internal  
254us ● 1

Test Specs **4** Test Outputs

● 4 specs failed

Validate the Auth.  
● 1 1 span

Validate all HTTP requests return status code 200.  
● 1 1 span

Validate all gRPC requests return status OK.  
● 1 0 spans !

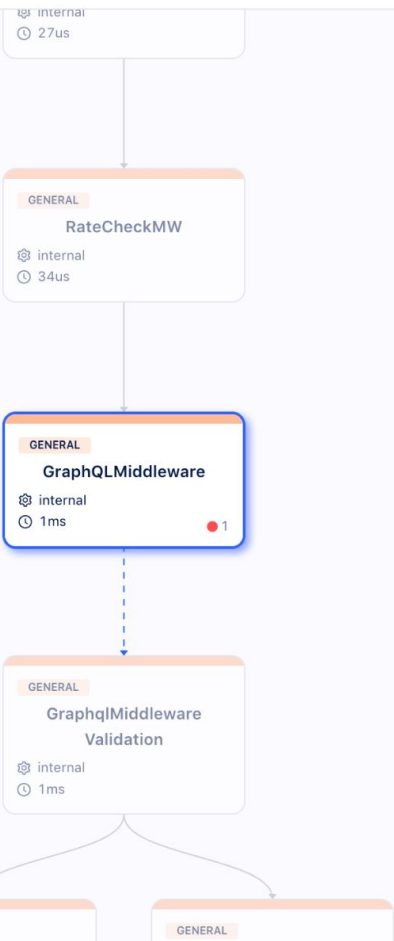
Validate all GraphQL requests return status OK.  
● 1 0 spans !

Create test specs against trace data

Validate Auth, API Gateways, Ingresses, Databases, Queues, ...



1 of 1 total



Test Spec Detail 1 span

GraphQL Middleware: Validate no errors

```
span[tracetest.span.type="general" name="GraphQLMiddleware"]
```

GENERAL GraphQLMiddleware internal

**ERROR**

attr:otel.status\_code != "ERROR"

Validate GraphQL APIs

< > 2 of 2 total

⚙ internal  
⌚ 40us

GENERAL  
RateCheckMW  
⚙ internal  
⌚ 35us

HTTP  
HTTP GET  
⚙ internal  
⌚ 3.0s ● 1

< Test Spec Detail ● 2 2 spans

All HTTP Spans: Respond faster than 200ms  
`span[tracetest.span.type="http"]`

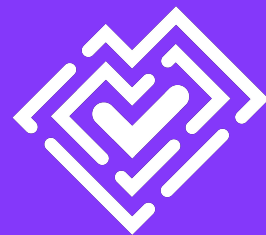
HTTP GET /httpbin/delay/3 ⚙ internal  
● 3s  
`attr:tracetest.span.duration < 200ms`

HTTP HTTP GET ⚙ internal  
● 3s  
`attr:tracetest.span.duration < 200ms`

Performance testing  
API responses, req/res  
size, rate limiting...

# Shift **Left** with Tracetest!

**Tracetest:** Leverage existing  
OpenTelemetry data for deep  
API and integration tests.



tracetest



- DETAILS
- DIFF
- SYNC
- SYNC STATUS
- HISTORY AND ROLLBACK
- DELETE
- REFRESH

APP HEALTH **Healthy**

SYNC STATUS **Synced to HEAD (f59e5b4)**

Auto sync is enabled.  
Author: Sonja Chèvre <sonja+github@tyk.io> -  
Comment: introducing an error in staging

LAST SYNC **Sync failed to f59e5b4**

Failed an hour ago (Tue Jan 23 2024 12:55:57 GMT+0100)  
Author: Sonja Chèvre <sonja+github@tyk.io> -  
Comment: introducing an error in staging

Tracetest integration tests run every time there is a sync.

Navigation icons: list, view, zoom in, zoom out, 100%

api-definitions (a day)

integration-tracetest-f59e5b4... (job) (an hour)

httpbin (apidefinition) (a day)

trevorblades (apidefinition) (a day)

integration-tracetest-f59e5b4... (pod) (an hour) error 0/1

integration-tracetest-f59e5b4... (pod) (an hour) error 0/1

## All Tests

No Variable Set ▾

Search test

Sort by: Last Run ▾

Import

Create



10

### Test HTTPBin Functionality

GET • http://gateway-svc-tyk-gateway-application.tyk.svc.c...

Last run result: ● 2 ● 0

Last run time: 3 minutes ago

Run



v5

3 minutes ago • 11s • Run via WEB

81

● 2 ● 0



v5

3 minutes ago • 12s • Run via WEB

81

● 2 ● 0



v5

4 minutes ago • 11s • Run via WEB

81

● 2 ● 0



v5

17 minutes ago • 1s • Run via WEB



v4

17 minutes ago • 11s • Run via WEB

View all runs



12

### Test HTTPBin Performance

GET • http://gateway-svc-tyk-gateway-application.tyk.svc.c...

Last run result: ● 0 ● 2

Last run time: 3 minutes ago

Run



12

### Test GraphQL

POST • http://gateway-svc-tyk-gateway-application.tyk.svc.c...

Last run result: ● 0 ● 0

Last run time: 4 minutes ago

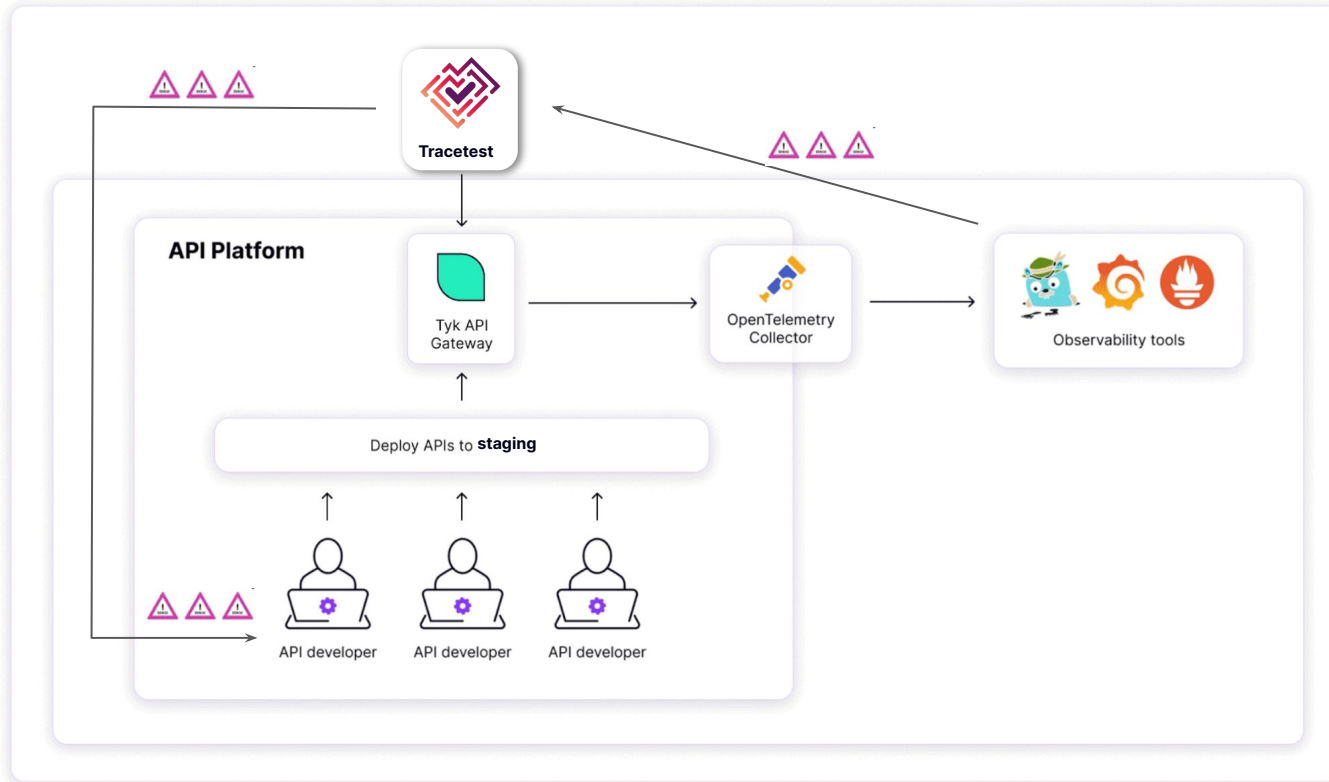
Run



Overview of trace-based tests

WHAT WE HAVE ACHIEVED

# ✓ Validating releases in Pre-Production





## Validating releases in Pre-Production

- Functional testing:
  - Validate upstream/downstream APIs at every point of a request transaction
- Performance testing:
  - HTTP/gRPC/GraphQL response times
  - Cache and database response times

See you **space cowboy**...



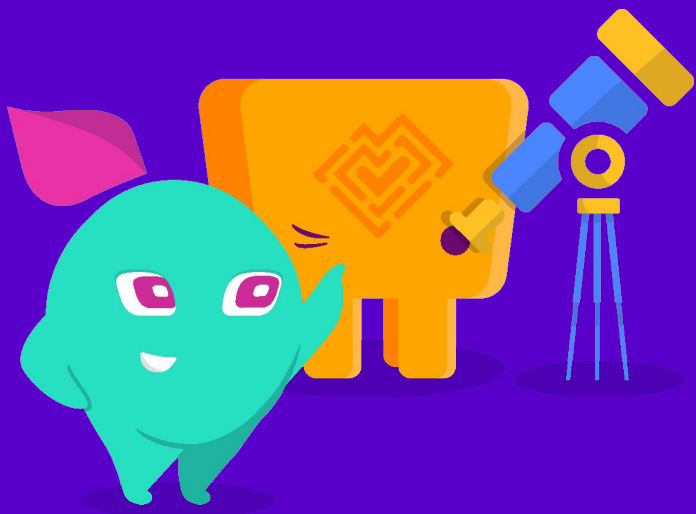
# LEAP 2024

THE API OBSERVABILITY CONFERENCE

A VIRTUAL EVENT HOSTED BY  | 29 FEB 2024



Register today



# Thank you!

Come talk to us to continue the discussion or reach out:

 Adnan Rahić

 [linkedin.com/in/adnanrahic/](https://www.linkedin.com/in/adnanrahic/)

 Sonja Chevre

 [linkedin.com/in/sonjachevre/](https://www.linkedin.com/in/sonjachevre/)