



LibreOffice
The Document Foundation

Prioritizing is key!!

How to prioritize thousands of bugs without dying in the attempt

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Bugzilla

Jan 2020

		Total	
Status	UNCONFIRMED	<u>594</u>	<u>594</u>
	NEW	<u>13849</u>	<u>13849</u>
	ASSIGNED	<u>103</u>	<u>103</u>
	REOPENED	<u>62</u>	<u>62</u>
	RESOLVED	<u>51254</u>	<u>51254</u>
	VERIFIED	<u>3809</u>	<u>3809</u>
	CLOSED	<u>1748</u>	<u>1748</u>
	NEEDINFO	<u>609</u>	<u>609</u>
	Total	<u>72028</u>	<u>72028</u>

Sep 2018

		Total	
Status	UNCONFIRMED	<u>484</u>	<u>484</u>
	NEW	<u>13007</u>	<u>13007</u>
	ASSIGNED	<u>121</u>	<u>121</u>
	REOPENED	<u>35</u>	<u>35</u>
	RESOLVED	<u>43819</u>	<u>43819</u>
	VERIFIED	<u>2265</u>	<u>2265</u>
	CLOSED	<u>1633</u>	<u>1633</u>
	NEEDINFO	<u>559</u>	<u>559</u>
	Total	<u>61923</u>	<u>61923</u>



- NEW: +6%
- RESOLVED: +16%
- VERIFIED: +68%
- TOTAL: +16%

Levels

- **Highest**

Crash/Loss of data/Inability to install/Other broken core functionality. Affects all/nearly-all users and documents.

- **High**

Serious problems/Inability to open certain documents/Tediously slow. Affects many users.

- **Medium**

Prevents users from making professional-quality work or breaks some features.

- **Low**

Doesn't affect ability to make high-quality work. Suggestion for improvement.

- **Lowest**

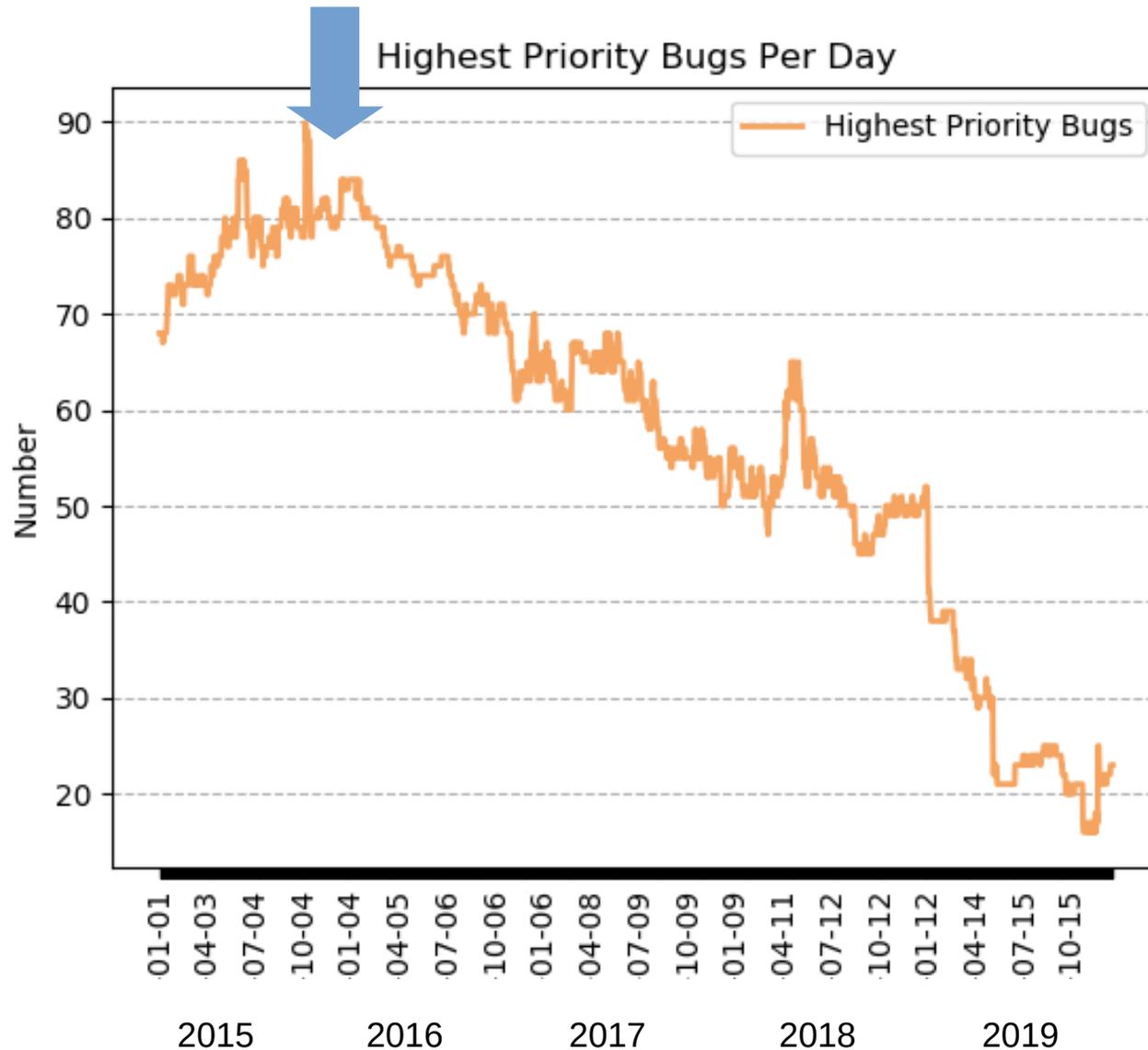
Wishlist item, Incredibly minor issue, or similar.

Flowchart



Highest priority issues

'Contributors' group created



Highest priority issues

+ Most pressing bugs:

New:

[None]

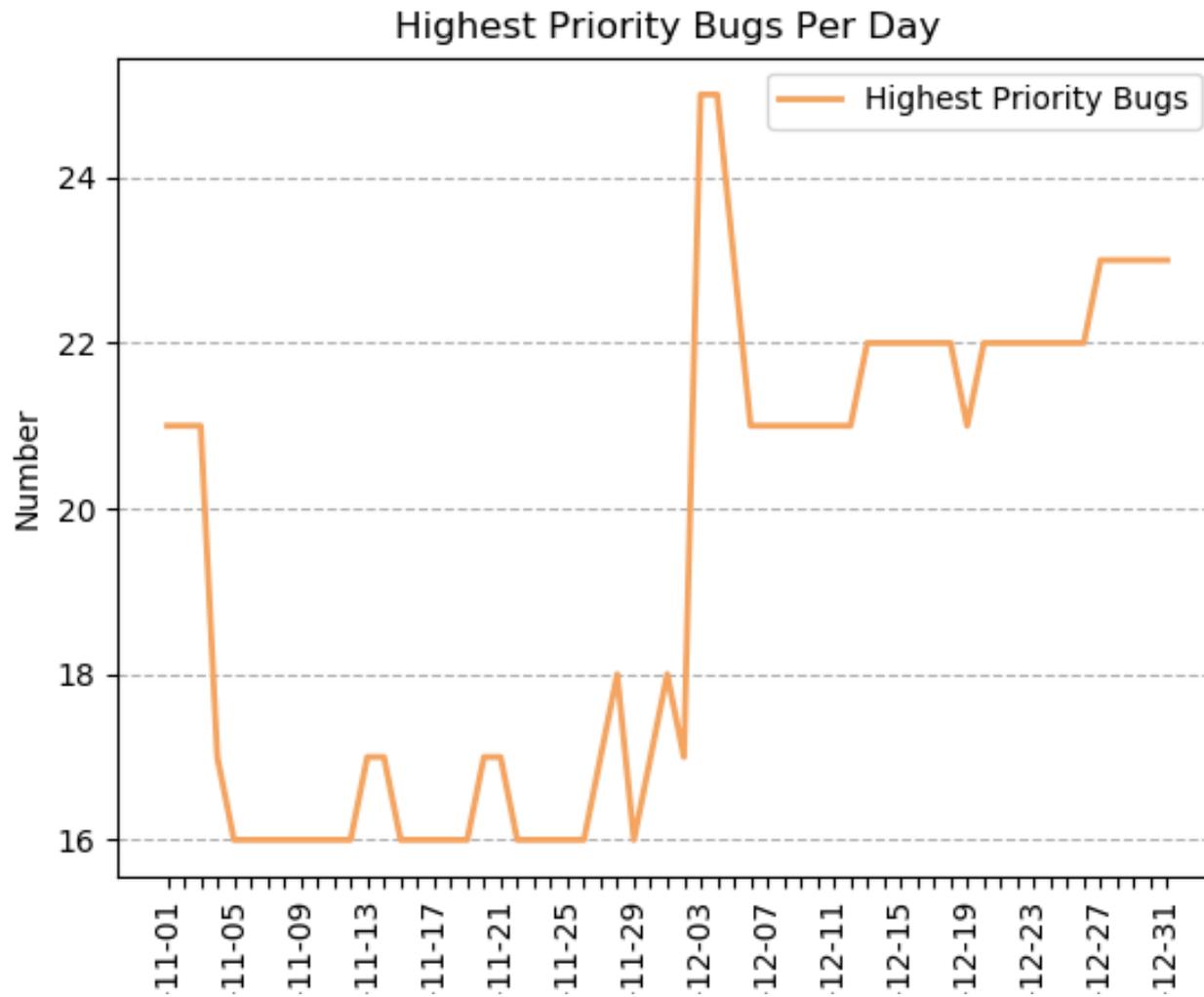
Old:

- + After Update to 6.1.4 on macOS fonts are blurred on retina display (xcode 10)
 - + https://bugs.documentfoundation.org/show_bug.cgi?id=122218
 - + probably depends on xcode version (Xisco)
 - + but newer xcode is required by notarization (Cloph)
 - + ideal would be to build with xcode 10 entirely
 - + HiDPI screen for Cloph would be great (Michael)
 - + found out: not a regression, but it is from a user's PoV
- + button flashing - mouse wheel zooming breaks
 - + https://bugs.documentfoundation.org/show_bug.cgi?id=121963
 - + Armin ?
- + CRASH: Closing LibreOffice after deleting a chart
 - + https://bugs.documentfoundation.org/show_bug.cgi?id=127306
 - + Samuel ?

https://bugs.documentfoundation.org/show_bug.cgi?id=121963

- it's a bug
 - Number of people in CC > 20 or
 - Number of duplicates > 5
 - is a regression
 - Highest severity bug
 - Is not a regression
 - High severity bug
- it's an enhancement
 - Number of people in CC > 20 or
 - Number of duplicates > 5
 - High severity enhancement

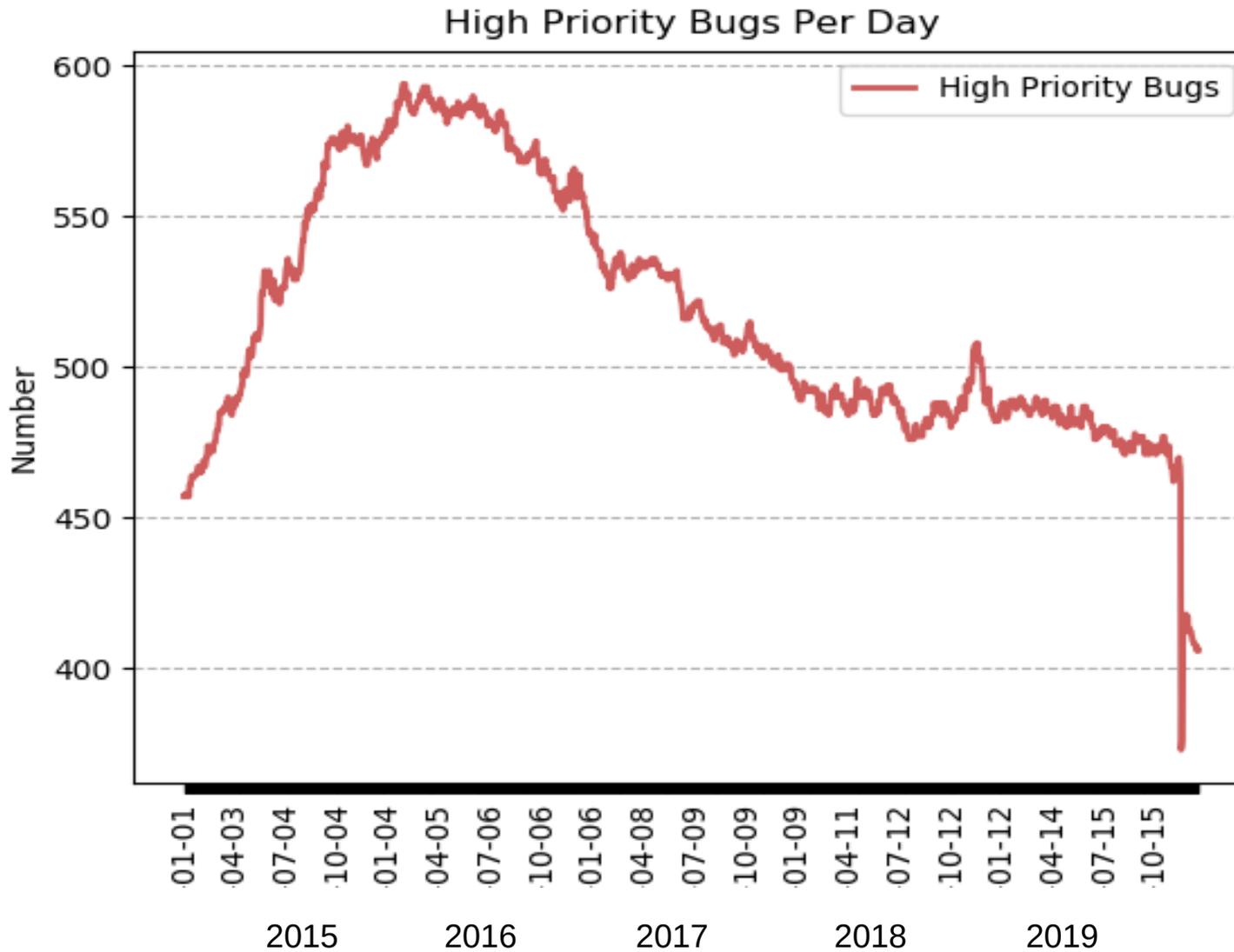
Highest priority issues

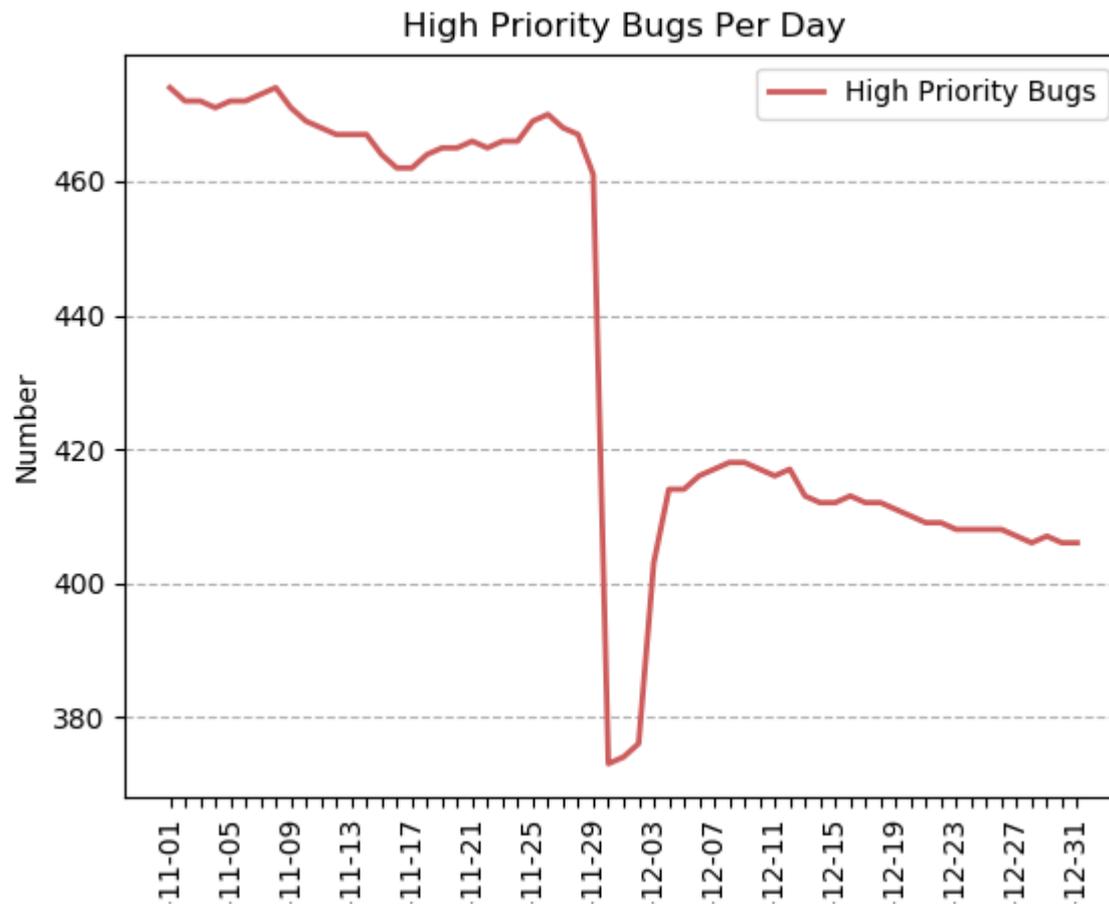


High priority issues

- + New high severity bugs of the week:
 - + Detective "Trace Precedents" or "Trace Dependents" pointing to a different tab does not provide reference cell
 - + https://bugs.documentfoundation.org/show_bug.cgi?id=63087
 - + Not a regression, perhaps revert the priority? → It seems it impacts many users
 - + Waiting for input from Eike (Xisco)
 - + Filesave: OLE objects corruption and missing (per Comment 12)
 - + https://bugs.documentfoundation.org/show_bug.cgi?id=125585
 - + Needs bisection?

High priority issues





Current status

Highest priority bugs → 22

High priority bugs → 398

Wiki

- <https://wiki.documentfoundation.org/QA/Bugzilla/Statistics#Bugs>

Thanks you



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