



Prioritizing is key!!

How to prioritize thousands of bugs without dying in the attempt

Xisco Fauli

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Bugzilla

Jan 2020			Sep 2018		
Status		Total	Status		Total
	UNCONFIRMED	594		UNCONFIRMED	484
	NEW	13849		NEW	13007
	ASSIGNED	103		ASSIGNED	121
	REOPENED	62		REOPENED	35
	RESOLVED	51254		RESOLVED	43819
	VERIFIED	3809		VERIFIED	2265
	CLOSED	1748		CLOSED	1633
	NEEDINFO	609		NEEDINFO	559
	Total	72028		Total	61923

- NEW: +6%
- RESOLVED: +16%
- VERIFIED: +68%
- TOTAL: +16%

Levels

- **Highest**

Crash/Loss of data/Inability to install/Other broken core functionality. Affects all/nearly-all users and documents.

- **High**

Serious problems/Inability to open certain documents/Tediously slow. Affects many users.

- **Medium**

Prevents users from making professional-quality work or breaks some features.

- **Low**

Doesn't affect ability to make high-quality work. Suggestion for improvement.

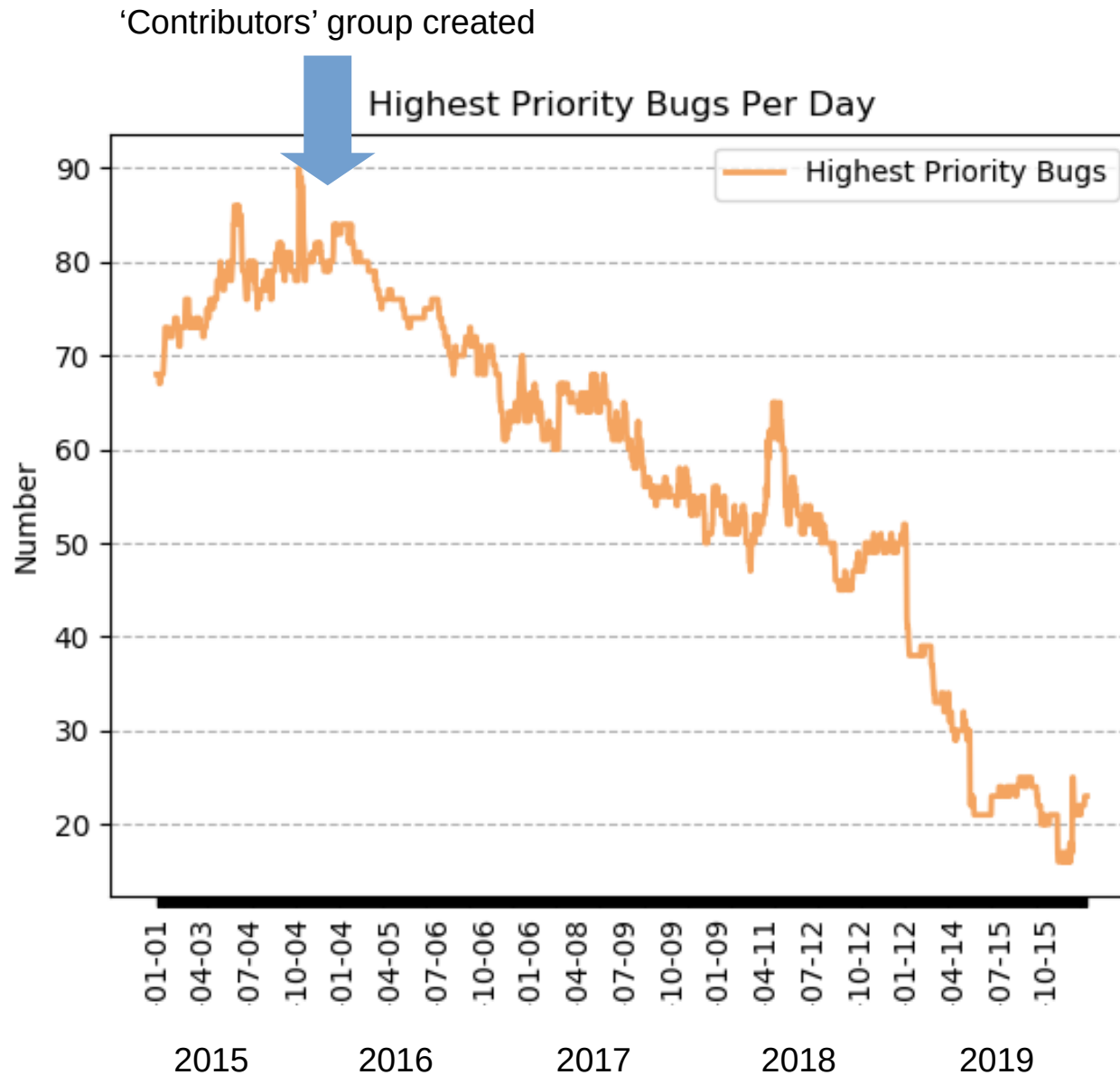
- **Lowest**

Wishlist item, Incredibly minor issue, or similar.

Flowchart



Highest priority issues



Highest priority issues

+ Most pressing bugs:

New:

[None]

Old:

+ After Update to 6.1.4 on macOS fonts are blurred on retina display (xcode 10)

+ https://bugs.documentfoundation.org/show_bug.cgi?id=122218

+ probably depends on xcode version (Xisco)

+ but newer xcode is required by notarization (Clophe)

+ ideal would be to build with xcode 10 entirely

+ HiDPI screen for Cloph would be great (Michael)

+ found out: not a regression, but it is from a user's PoV

+ button flashing - mouse wheel zooming breaks

+ https://bugs.documentfoundation.org/show_bug.cgi?id=121963

+ Armin ?

+ CRASH: Closing LibreOffice after deleting a chart

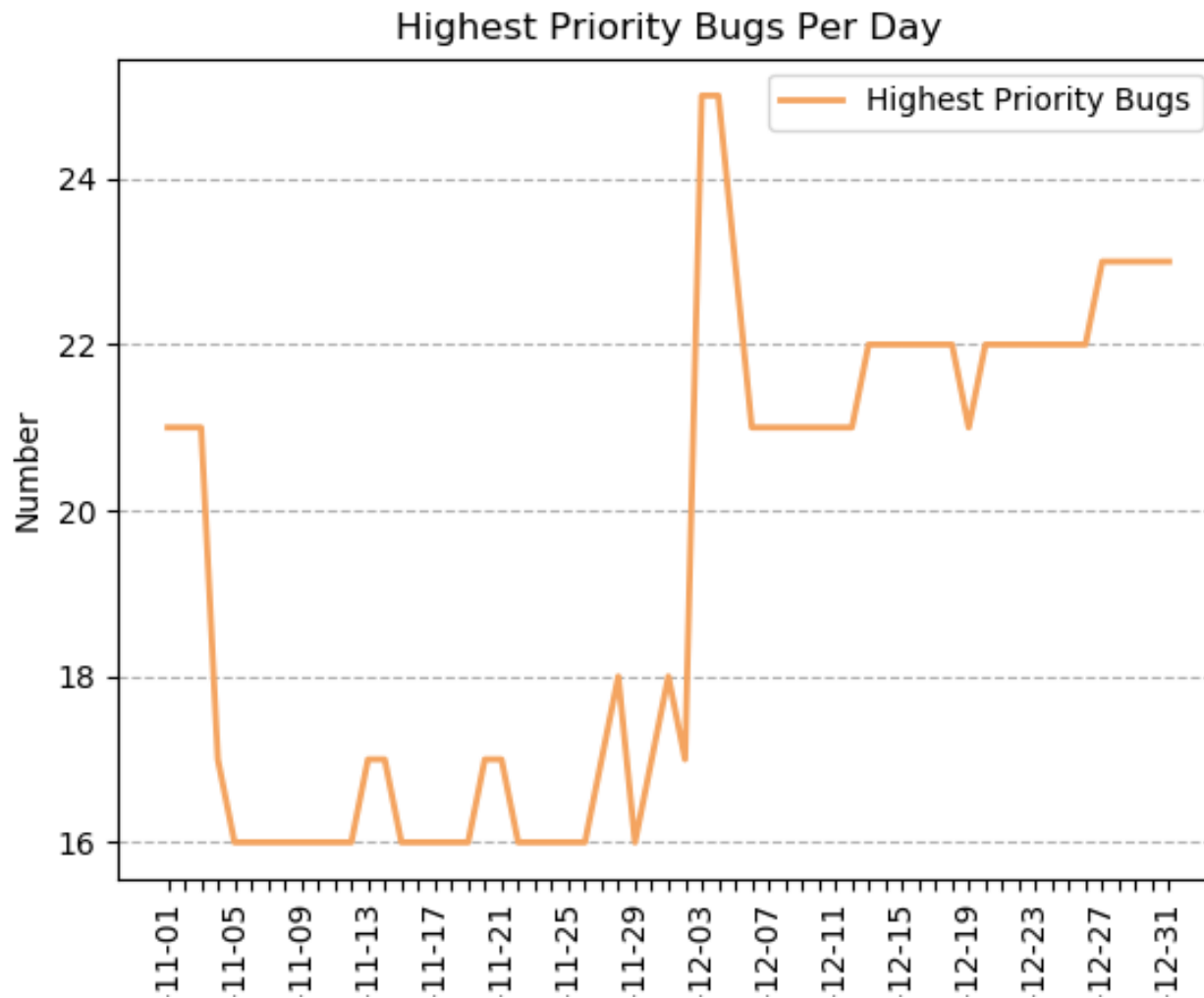
+ https://bugs.documentfoundation.org/show_bug.cgi?id=127306

+ Samuel ?

https://bugs.documentfoundation.org/show_bug.cgi?id=121963

- it's a bug
 - Number of people in CC > 20 or
 - Number of duplicates > 5
 - is a regression
 - Highest severity bug
 - Is not a regression
 - High severity bug
- it's an enhancement
 - Number of people in CC > 20 or
 - Number of duplicates > 5
 - High severity enhancement

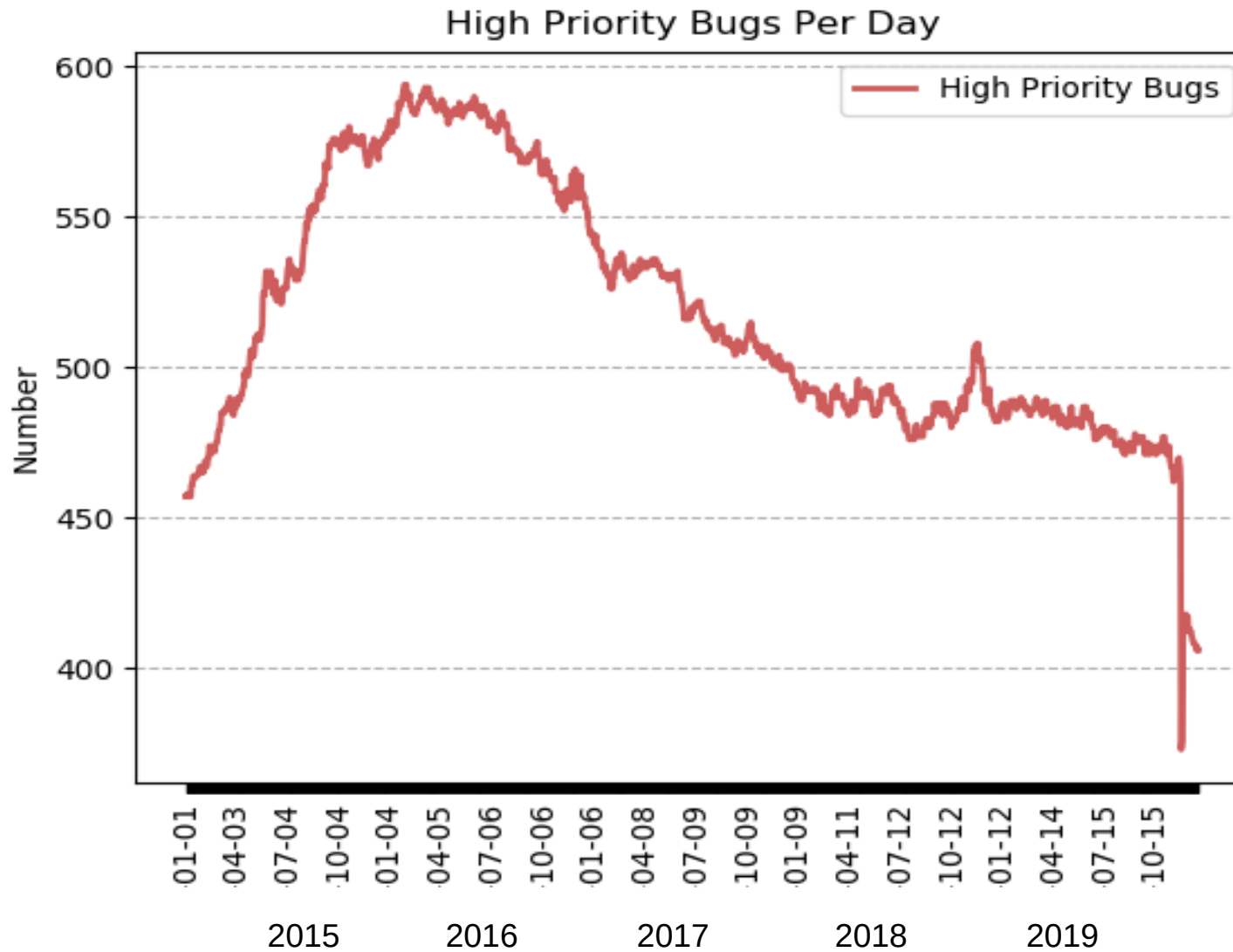
Highest priority issues

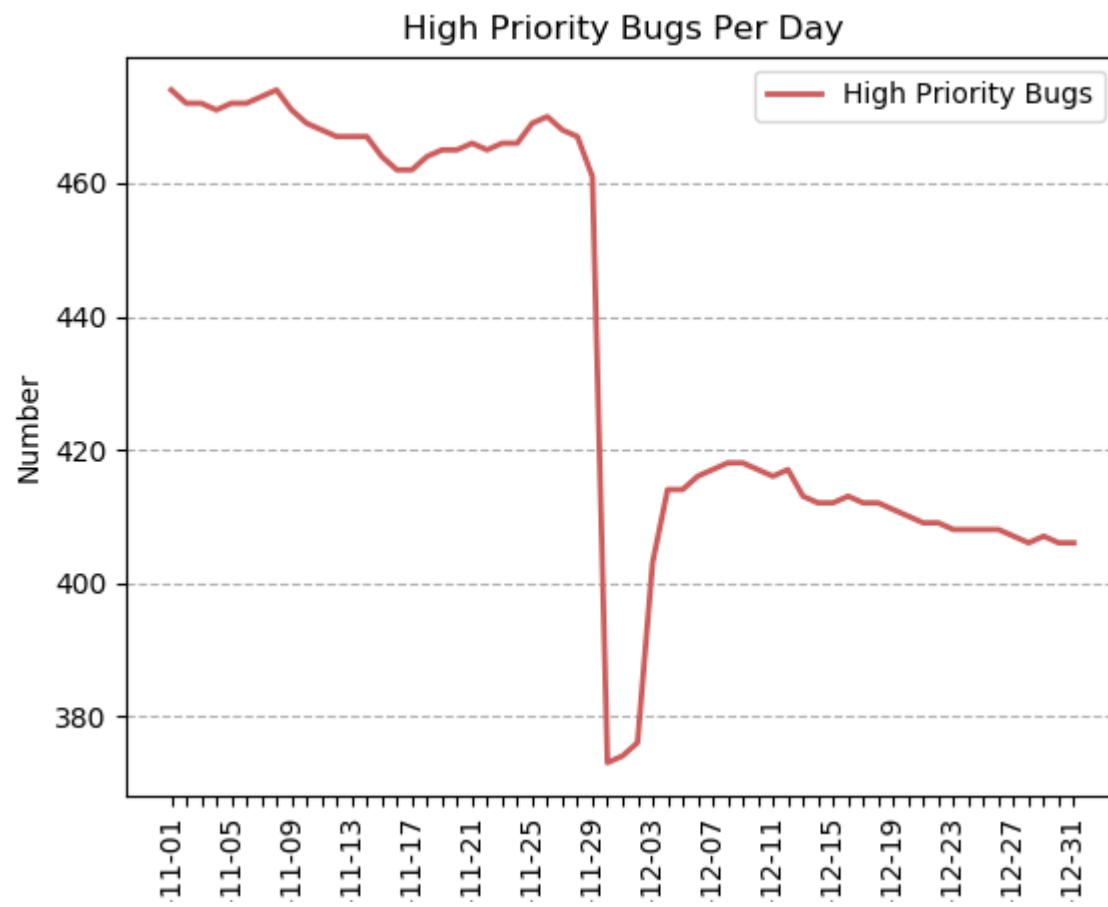


High priority issues

- + New high severity bugs of the week:
 - + Detective "Trace Precedents" or "Trace Dependents" pointing to a different tab does not provide reference cell
 - + https://bugs.documentfoundation.org/show_bug.cgi?id=63087
 - + Not a regression, perhaps revert the priority? → It seems it impacts many users
 - + Waiting for input from Eike (Xisco)
 - + Filesave: OLE objects corruption and missing (per Comment 12)
 - + https://bugs.documentfoundation.org/show_bug.cgi?id=125585
 - + Needs bisection?

High priority issues





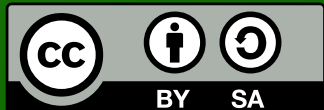
Current status

Highest priority bugs → 22

High priority bugs → 398

- <https://wiki.documentfoundation.org/QA/Bugzilla/Statistics#Bugs>

Thanks you



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