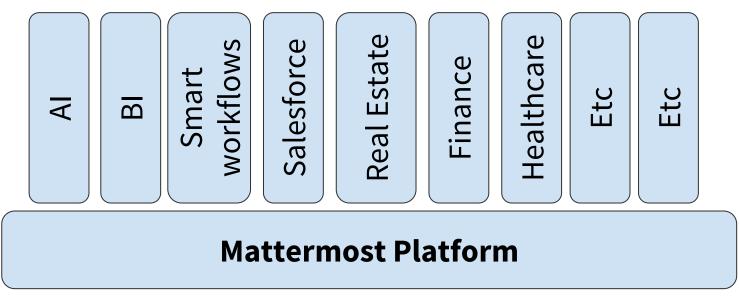
Mattermost's Approach to Layered Extensibility in Open Source

Corey Hulen / Co-founder and CTO, Mattermost, Inc. Feb 2019

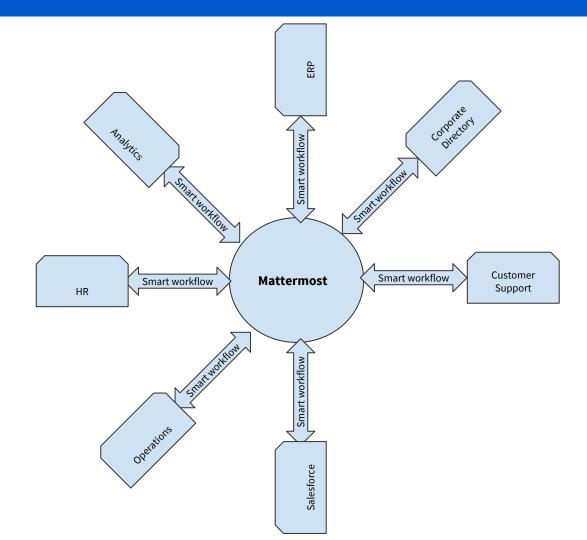


Mattermost as an OS

• Mattermost as a platform from the very beginning



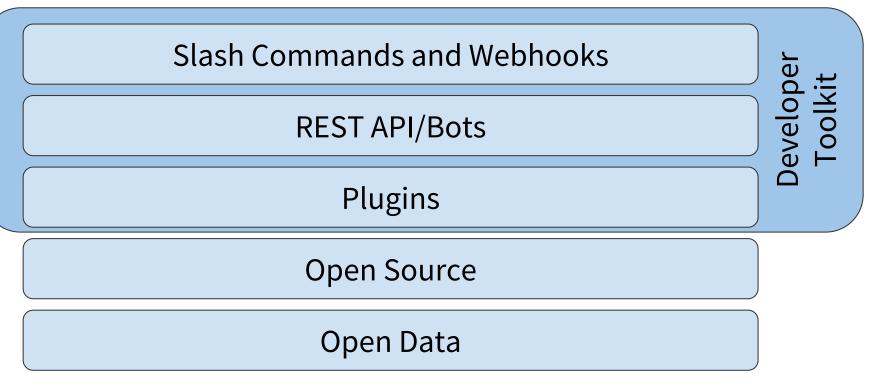




Embedding Applications inside of Mattermost



Mattermost has Layers!





Mattermost is Open Source

- Typical open source goodness
- Fork, change what you want (heck change everything!)
- Hard, takes a lot of resources
- People love the idea but in reality very rarely happens
- 100% of what you see in the UI is accessible from our RESTful JSON web service API



Open Source Example

Matterhorn is a terminal client for the Mattermost chat system. https://github.com/matterhorn-chat/matterhorn

Channels	#music - Music!
#comics	everyone. Watch till the end)
#matterhorn	 https://www.youtube.com/watch?v=LWGJA9i18Co (filmed in the plane that gives
#mh-git	you a bit of 0 gravity)
#minecraft <	The making of videos are also awesome and informative.
#music	[10:26] dagit: (also, I don't think Lee appreciated (understood?) my joke the other day that
#mutt	the hacms build system should be featured in an ok go video)
#off-topic	[10:56] trevor: i've been really liking moka only recently:
#scratch	https://urbnet.bandcamp.com/album/carrots-and-eggs
#tmux	
#town-square	[11:12] rdockins: Chiptunes! https://slimegirls.bandcamp.com/album/vacation-wasteland-ep
#vim	[13:22] dlamkins: If you like chiptune, here's some from my friend Matt Hunter:
	https://mechlo.bandcamp.com/
+aaron	[13:32] dlamkins: Also, my trio: https://lcwmusic.bandcamp.com/
-acfoltzer	[13:34] dlamkins: And my friend Ben Spees' prog/jazz band:
-amaloz	https://themercurytree.bandcamp.com/
+andrev	[13:37] dagit: Not strictly chiptunes (but heavily influenced by) virt is one of my favorite
-conathan	musicians on bandcamp: https://virt.bandcamp.com/
-diatchki	[13:37] dagit: This take on the crypto of the necrodancer music is really good for when
+dmwit	you're getting in the groove on some programming.
-dmz	[13:37] dagit: er, his take
+dwest	[13:39] rdockins: crypto of the necrodancer sounds like it would be pretty rad stream cypher
+gdritter	[13:53] rdockins: thanks @dlamkins, good stuff!
-gerlt	[14:09] dlamkins: Portland metal: https://redfang.bandcamp.com/
-huffman	[14:10] bjones: redfang is great
+ijones	[14:13] dlamkins: Yeah! I've seen them several times at small venues and once at a packed
-kiniry	show at Wonder Ballroom. Their music videos are great, too. My favorite
-max.orhai	one: https://www.youtube.com/watch?v=WOPf0vLIseA
+mpodhradsky	[14:25] bjones: haha 80 gallons of milk
+tommd	[14:28] bjones: that was amazing
-trevor	2016-12-19
+tristan	[11:19] rdockins: @dlamkins, that video is great! I especially liked the piano.
+westbrook	[11:20] rdockins: I was introduced to Sleigh Bells this weekend; they're a fun noise-pop duo.
anna	[11:20] rdockins: https://sleighbells.bandcamp.com



Mattermost is Open Data

- You own 100% of your data
- Easy extraction and manipulation with SQL
- Easily chart, report, analyze
- No proprietary data models; nothing hidden



Developer Toolkit

- Incoming/Outgoing Webhooks
- Slash Commands
- Bots
- REST API
- Client-side Plugins
- Server-side Plugins

https://developers.mattermost.com



Webhooks

• Incoming Webhooks

- Post messages to public, private and direct message channels
- Simple HTTP POST request to a URL
- Designed to easily allow you to post messages
- Slack compatible

• Outgoing Webhooks

- Post automated responses to posts made by your users
- Uses trigger words
- Simple HTTP POST request to a web service
- Slack compatible



Webhooks Example



alert 11:48 AM 🏳

... 😧 🖘 2

ALARM: "corp-mattermost-CPU-Utilization" in US East (N. Virginia)

#aws-notification-alert on Sat, 3 Nov 2018 18:45:57 +0000

You are receiving this email because your Amazon CloudWatch Alarm "corp-mattermost-CPU-Utilization" in the US East (N. Virginia) region has entered the ALARM state, because "Threshold Crossed: 1 datapoint [82.4641844956938 (03/11/18 18:40:00)] was greater than or equal to the threshold (50.0)." at "Saturday 03 November, 2018 18:45:57 UTC".

View this alarm in the AWS Management Console: https://console.aws.amazon.com/cloudwatch/home?region=us-east-1#s=Alarms&alarm=corp-mattermost-CPU-Utilization Alarm Details:



#new-comment #6789 in mattermost/platform by Hanzei on 2017-07-06T11:09:35Z

On the Spinmint server clicking on "Recent Mentions" does nothing. Is this intended?



Slash Commands

- Easy way integrate external applications
- Similar to outgoing webhooks, but can be used in any channel
- Simple HTTP POST request to a URL, process response back into channel
- Both built-in and custom slash commands
- Slack compatible



Matterbuild example

ok for	ato 21:18 5.5: pr-mattermost-server-9799 master: pr-mattermost-server-9798	
mb cut 5.5		
C	Matterbuild BOT 11:12 P	
	Cut Release Release 5.5.0-rc1 is on the way.	
	Mattermost Release BOT 11:15 Release 5.5.0-rc1 has started building.	🕐 Matterm

Bots

- Official and community-built drivers for our web service API
 - Javascript
 - Golang
 - PHP
 - Python
 - <u>https://api.mattermost.com</u>
- Golang bot sample code
 - Uses the go driver to interact with the Mattermost server
 - Login to the server, create a channel, modify a user, etc
 - <u>https://github.com/mattermost/mattermost-bot-sample-golang</u>



Sample Bot Example

```
func LoginAsTheBotUser() {
              if user, resp := client.Login(USER EMAIL, USER PASSWORD); resp.Error != nil {
                       println("There was a problem logging into the Mattermost server. Are you sure ran the setup steps from the README.md?")
                       PrintError(resp.Error)
                      os.Exit(1)
              } else {
                       botUser = user
               }
      }
      func SendMsgToDebuggingChannel(msg string, replyToId string) {
             post := &model.Post{}
             post.ChannelId = debuggingChannel.Id
             post.Message = msg
             post.RootId = replyToId
             if _, resp := client.CreatePost(post); resp.Error != nil {
                     println("We failed to send a message to the logging channel")
                     PrintError(resp.Error)
             }
172
                                                                                                                             Mattermost
```

Hubot Example



Corey Hulen 9:34 AM hubot lets ship it



hubot 9:34 AM

http://shipitsquirrel.github.io/images/ship%20it%20squirrel.png





Plugins Overview

- Customize User Interfaces
 - Write a web app plugin to add to the channel header, sidebars, main menu and more. Register your plugin against a post type to render custom posts or wire up a root component to build an entirely new experience. All this is possible without having to fork the source code and rebase on every Mattermost release.
- Launch Tightly Integrated Services
 - Launch and manage server plugins as services from your Mattermost server over RPC. Handle events via real-time hooks and invoke Mattermost server methods directly using a dedicated plugin API.
- Extend the Mattermost REST API
 - Extend the Mattermost REST API with custom endpoints for use by web app plugins or third-party services. Custom endpoints have access to all the features of the standard Mattermost REST API, including personal access tokens and OAuth 2.0.



Customize User Interfaces (Client Side)

- registerRootComponent(component)
- registerPopoverUserAttributesComponent(component)
- registerPopoverUserActionsComponent(component)
- registerLeftSidebarHeaderComponent(component)
- registerBottomTeamSidebarComponent(component)
- registerPostMessageAttachmentComponent(component)
- registerChannelHeaderButtonAction(icon, action, dropdownText, tooltipText)
- registerPostTypeComponent(type, component)

- registerMainMenuAction(text, action, mobileIcon)
- registerPostDropdownMenuAction(text, action, filter)
- registerPostDropdownMenuComponent(component)
- registerFileUploadMethod(icon, action, text)
- registerFilesWillUploadHook(hook)
- unregisterComponent(componentId)
- registerReducer(reducer)
- registerWebSocketEventHandler(event, handler)
- unregisterWebSocketEventHandler(event)
- registerReconnectHandler(handler)
- unregisterReconnectHandler()
- registerMessageWillFormatHook(hook)

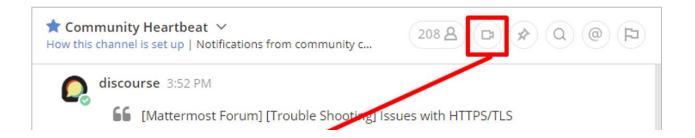


Channel Header Button Example

- Add a button to the channel header
- If there is more than one button, a dropdown menu is created
- Great for things like video conferencing integration
- Our built-in Zoom integration is actually a plugin



Zoom Integration adding a Header Button





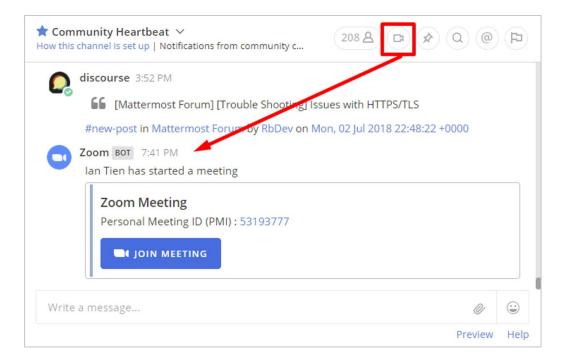
Override Post Rendering

- Register a component to render a custom body for posts
- Great for rich integrations with custom applications
- More than simple text or a screenshot
- The Zoom plugin uses this to render a custom post

```
export default class PostTypeZoom extends React.PureComponent {
    static propTypes = {
    render() {
        const style = getStyle(this.props.theme);
        const post = this.props.post;
        const props = post.props || {};
        let preText;
        let content;
        let subtitle;
        if (props.meeting_status === 'STARTED') {
            preText = `${this.props.creatorName} has started a meeting`;
            content = (
```



Zoom Integration custom rendering





Render Component on the Team Sidebar

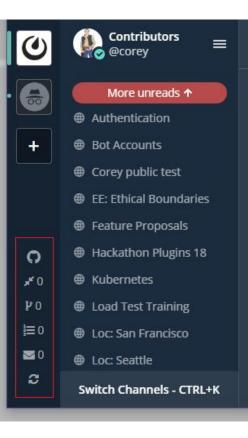
- Register a component fixed to the bottom of the team sidebar
- Used in our Github plugin

15	<pre>class PluginClass {</pre>
16	<pre>async initialize(registry, store) {</pre>
17	<pre>registry.registerReducer(Reducer);</pre>
18	
19	<pre>await getConnected(true)(store.dispatch, store.getState);</pre>
20	
21	<pre>registry.registerLeftSidebarHeaderComponent(SidebarHeader);</pre>
22	<pre>registry.registerBottomTeamSidebarComponent(TeamSidebar);</pre>
23	registry.registerPopoverUserAttributesComponent(UserAttribute);
24	

export default class TeamSidebar extends React.PureComponen
<pre>static propTypes = {</pre>
show: PropTypes.bool.isRequired,
theme: PropTypes.object.isRequired,
};
render() {
<pre>if (!this.props.show) {</pre>
return null;
}
return (
<sidebarbuttons< td=""></sidebarbuttons<>
<pre>theme={this.props.theme}</pre>
isTeamSidebar={true}
/>
);
}



Github Integration





Rewrite the Message Client Side

- Register a hook that will be called before a message is formatted into Markdown
- Used in the Walltime plugin

```
export default class Plugin {
         // eslint-disable-next-line no-unused-vars
         initialize(registry, store) {
14
             registry.registerMessageWillFormatHook((post) => {
                 const {message} = post;
                 const state = store.getState();
                     const {text} = nlpResult;
71
                     newMessage = `${newMessage.replace(text, `\`${text}\` *(${formattedDisplayDate})*`)}`;
72
74
                 return newMessage;
```



Walltime Plugin

Example

User in the timezone America\Toronto post the following message:

Let's meet today at 10am

A user in another timezone, ie. Europe\Berlin will see:

Let's meet today at 10am (Thursday, August 16, 2018 4:00 PM CEST)

Another example:

Let's meet today at noon

the user reading the message in another timezone will see:

Let's meet today at noon (Thursday, August 16, 2018 7:00 AM CEST)



Tightly Integrated Services (Server Side)

- OnActivate() error
- Implemented() ([]string, error)
- OnDeactivate() error
- OnConfigurationChange() error
- ServeHTTP(c *plugin.Context, w http.ResponseWriter, r *http.Request)
- ExecuteCommand(c *plugin.Context, args *model.CommandArgs) (*model.CommandResponse, *model.AppError)
- UserHasBeenCreated(c *plugin.Context, user *model.User)
- UserWillLogIn(c *plugin.Context, user *model.User) string
- UserHasLoggedIn(c *plugin.Context, user *model.User)
- MessageWillBePosted(c *plugin.Context, post *model.Post) (*model.Post, string)
- MessageWillBeUpdated(c *plugin.Context, newPost, oldPost *model.Post) (*model.Post, string)
- MessageHasBeenPosted(c *plugin.Context, post *model.Post)
- MessageHasBeenUpdated(c *plugin.Context, newPost, oldPost *model.Post)
- ChannelHasBeenCreated(c *plugin.Context, channel *model.Channel)
- UserHasJoinedChannel(c *plugin.Context, channelMember *model.ChannelMember, actor *model.User)
- UserHasLeftChannel(c *plugin.Context, channelMember *model.ChannelMember, actor *model.User)
- UserHasJoinedTeam(c *plugin.Context, teamMember *model.TeamMember, actor *model.User)
- UserHasLeftTeam(c *plugin.Context, teamMember *model.TeamMember, actor *model.User)
- FileWillBeUploaded(c *plugin.Context, info *model.FileInfo, file io.Reader, output io.Writer) (*model.FileInfo, string)



Rewrite the Message Server Side

46

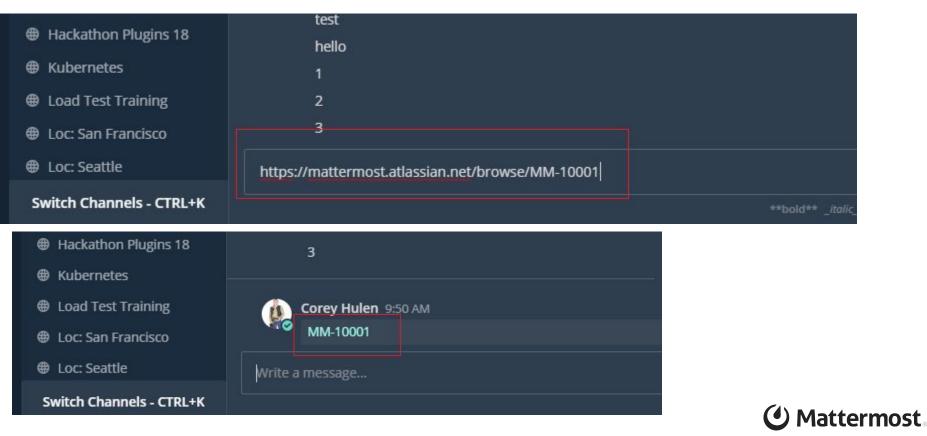
49

- Lots of opportunities to hook the message
- Before it enters into the database
- You can reject messages
- You can also send back ephemeral ⁵¹
 messages ⁵³
- After it enters into the database

```
func (p *Plugin) MessageWillBePosted(c *plugin.Context, post *model.Post) (*model.Post, string) {
        links := p.links.Load().([]*AutoLinker)
        postText := post.Message
        offset := 0
        markdown.Inspect(post.Message, func(node interface{}) bool {
                switch node.(type) {
                // never descend into the text content of a link/image
                case *markdown.InlineLink:
                        return false
                case *markdown.InlineImage:
                        return false
                case *markdown.ReferenceLink:
                        return false
                case *markdown.ReferenceImage:
                        return false
                }
```



Autolink Plugin



Implement a http.Handler on the Server

- ServeHTTP allows the plugin to implement the http.Handler interface.
- Requests destined for the /plugins/{id} path will be routed to the plugin.

```
func (p *Plugin) ServeHTTP(c *plugin.Context, w http.ResponseWriter, r *http.Request) {
       var action *Action
       ison.NewDecoder(r.Body).Decode(&action)
       if action == nil {
               encodeEphermalMessage(w, "WelcomeBot Error: We could not decode the action")
               return
       }
       data := &MessageTemplate{}
       var err *model.AppError
 func (p *Plugin) handleSupport(action *Action, data *MessageTemplate) {
         p.joinChannel(action, "peer-to-peer-help")
         p.joinChannel(action, "bugs")
         template, := template.New("Response").Parse(
                 "### Awesome. I have added you to the following support related channels!
 ~peer-to-peer-help - General help and setup
 ~bugs - To help investigate or report bugs
```



WelcomeBot Handling Custom Actions

In addition to the basics discussed above the Contributor Code of Conduct also applies.

Updated March 5, 2016

I can help you get started by joining you to a bunch of existing channels! Which types of channels would you like to join?

I'm interested in support

Developing on Mattermost

I don't know?

```
Anto crass- hostimessake hostimessake...corrahsed NWA/ArtoN
```

```
▼<div class="attachment-actions">
```


<button data-action-id="i7t33cbfa3rdbgb5cyicrfxsia">I'm interested in support</button> == \$0

<button data-action-id="5g4cjrq8iiyj9qazak9uyykezy">Developing on Mattermost</button>

<button data-action-id="zs664ay46jfu5raqhzo7sb5saw">I don't know?</button>

</div>



Thank you



Mattermost is hiring!

https://mattermost.com/careers



Mattermost Mentor Program

• Shepherding

- Helping someone get involved in the Mattermost community
- Need help submitting your first pull request?
- Want some general advice?
- \circ Two 1-1 sessions with a core contributor
- Mentorship
 - Focused on bringing more people into the Mattermost community
 - Application process
 - 3 month program
 - Minimum commitments must be met
 - \circ Paired with a core contributor for the entire time
 - Weekly 1-1 sessions with a core contributor

Interested? Talk with me afterwards!



Questions?



How to reach me?

- Mattermost: @corey on https://community.mattermost.com
- Twitter: @corey_hulen
- Email: corey@hulen.com

