BUILDING A COMMUNITY METRICS STRATEGY

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OSS Strategy Lead at Pivotal

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FOSDEM Community Devroom 2019 Slides posted: fastwonderblog.com/speaking



http://www.flickr.com/photos/tlk/5630885373/

WHOAMI

Geek, traveler, reader

OSS Strategy Lead at Pivotal

20+ year tech career (Intel, Puppet Labs, ...)

PhD researching Linux kernel

CHAOSS Board Member

Bitergia Advisory Board



Photos by Josh Bancroft, Don Park

DEFINING COMMUNITY

Community = People

users, developers,
marketing, evangelism,
documentation, vendors ...



Photo by marya

METRICS ARE USEFUL

Measure progress,
learn, spot trends and
recognize contributors.



START WITH GOALS

What is important for your project?



https://www.flickr.com/photos/notemily/4765937286

WHY FOCUS ON GOALS?

Avoid a mess:
measure the right things,
encourage good behavior.



https://www.flickr.com/photos/94255673@N00/2156221490

SET UP THE RIGHT METRICS

Start with your goals and find the right metrics.



https://www.flickr.com/photos/paula_121/2235026707

MEASURE TOO MUCH

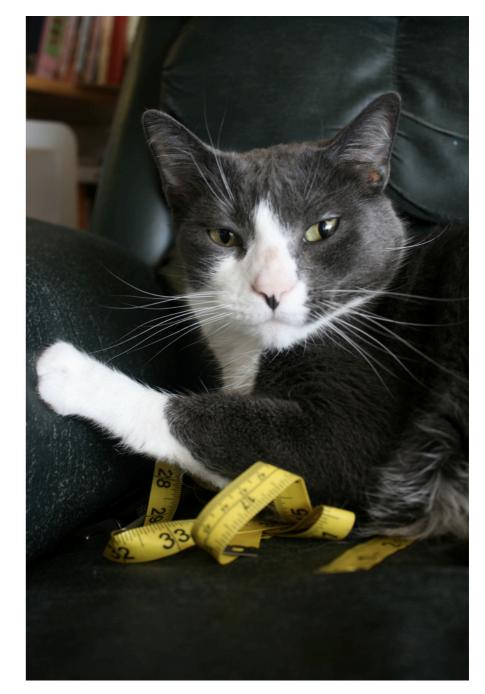
Help in the future when goals have changed or the unexpected happens.



https://www.flickr.com/photos/rangerrick/6333917034

NOW WHAT?

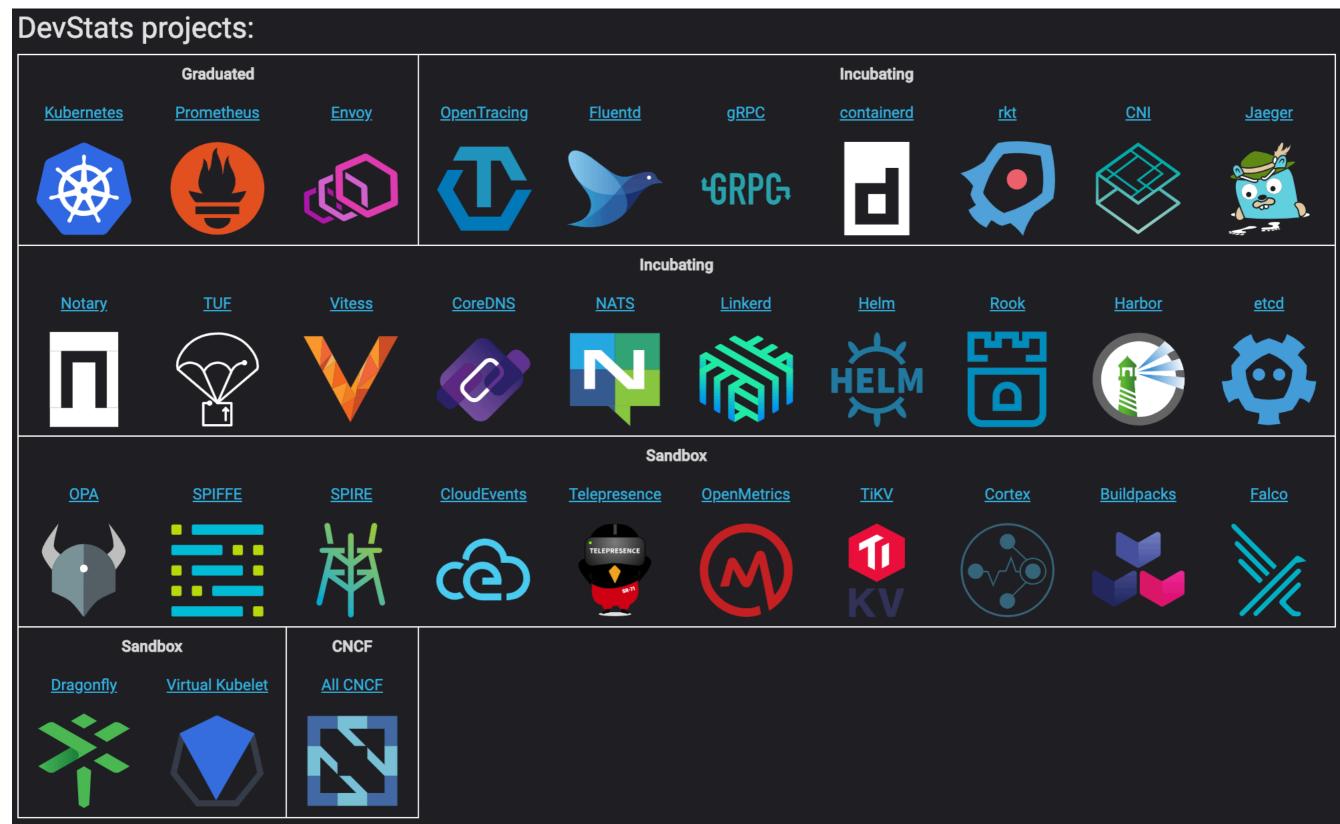
Report regularly,
share with your community
and recognize contributions.



EXAMPLE



CNCF METRICS



https://devstats.cncf.io/

VANITY METRICS

Company	Number •
All	1412221
Google	552673
Red Hat	253800
Huawei	31675
Independent	28044
VMware	27693
IBM	23400
Microsoft	21166
Fujitsu	16948
Weaveworks	16277
Movies Anywhere	11477
CNM Consulting	11360

SIGS

Repository group	User names	Opened PRs
SIG Testing	Hannes Hoerl, Hannes Hörl	27
Kubernetes	Hannes Hoerl, Hannes Hörl	11
Kubernetes	John Calabrese	11
SIG CLI	Hannes Hoerl, Hannes Hörl	11
SIG Testing	Gareth Smith	11
SIG API Machinery	Hongxu Ma, interma	8
SIG CLI	Gareth Smith	7
Kubernetes	Ben Moss	3
SIG Cluster Lifecycle	Hannes Hoerl, Hannes Hörl	3
SIG Contributor Experience	Gareth Smith	3
Kubernetes	Maria Ntalla	2
SIG Contributor Experience	Claudia, Claudia Beresford	2
SIG Contributor Experience	Dawn Foster, Dawn M. Foster	2
SIG Contributor Experience	Hannes Hoerl, Hannes Hörl	2
SIG Docs	Glyn Normington	2
SIG Release	Hannes Hoerl, Hannes Hörl	2

https://k8s.devstats.cncf.io

BITERGIA/GRIMOIRELAB











Author \$	Commits	Projects	Added Lines \$	Removed Lines \$	Avg. Files \$
Hannes Hoerl	5	1	760	399	3.8
Claire Laurence	2	1	3	2	1
Ben Moss	1	1	112	0	1
Dawn Foster	1	1	1	1	1
James Bayer	1	1	1	1	1
Leah Hanson	1	1	6	0	1
Maria Ntalla	1	1	1	1	1



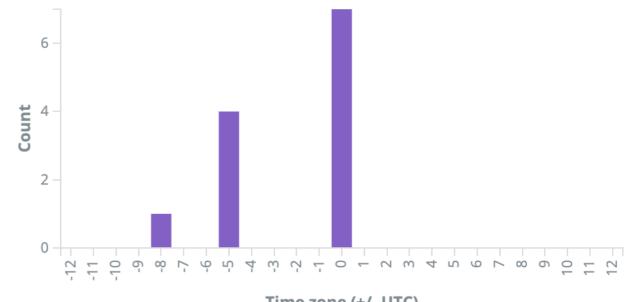
Search







Commits by Time Zone



Time zone (+/- UTC)

Search









Repositories	
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Repository \$ Commits \(\phi \) Authors \(\phi \) Organizations \(\phi \) Added Lines \(\phi \) Removed Lines \(\phi \) Avg. Lines/Commit \(\phi \) Avg. Files/Commit \(\phi \)

https://github.com/kubernetes/features.git	2	2	1	118	0	59	1
https://github.com/kubernetes/utils.git	2	2	1	173	1	87	2.5
https://github.com/kubernetes/apiserver.git	1	1	1	358	326	684	1
https://github.com/kubernetes/cloud-provider-azure.git	1	1	1	1	1	2	1
https://github.com/kubernetes/community.git	1	1	1	1	1	2	1
https://github.com/kubernetes/kube-controller-manager.git	1	1	1	27	27	54	1
https://github.com/kubernetes/kube-scheduler.git	1	1	1	27	27	54	1
https://github.com/kubernetes/kubernetes.git	1	1	1	176	19	195	12
https://github.com/kubernetes/org.git	1	1	1	1	0	1	1
https://github.com/kubernetes/sig-release.git	1	1	1	2	2	4	1

DASHBOARDS

Use existing
Create your own
Pay someone



Image by Marie-France Trachsel

OTHER METRICS

Diversity & Inclusion

Leadership

Specific items



Image by Takashi Hososhima

JOIN US!

CIHALISS

http://chaoss.community

GET STARTED

https://chaoss.community/participate/

3 Working Groups

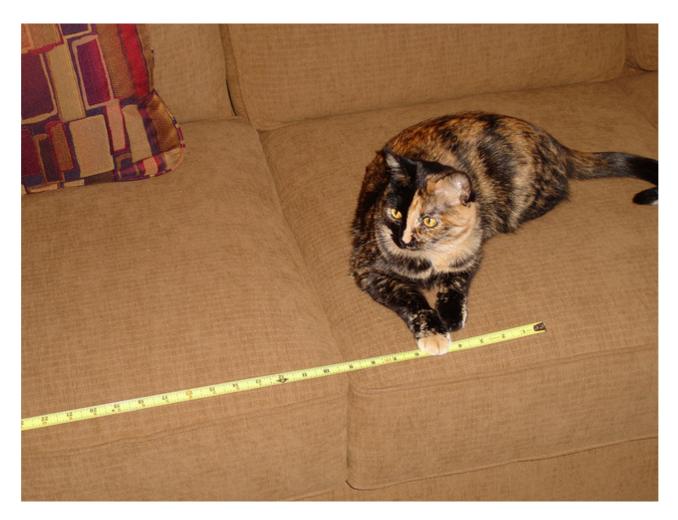
Mailing Lists

Regular Calls

All skills needed



THANK YOU



http://www.flickr.com/photos/tlk/5630885373/

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